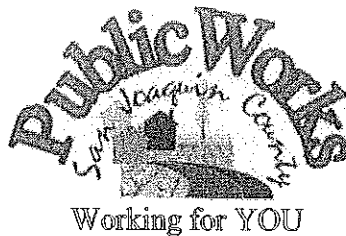




THOMAS M. GAU
INTERIM DIRECTOR



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MICHAEL SELLING
DEPUTY DIRECTOR

STEVEN WINKLER
DEPUTY DIRECTOR

ROGER JANES
BUSINESS ADMINISTRATOR

June 15, 2011

Dear Customer,

Over the past several months, the wastewater treatment facilities for both Castello Estates and Linne Estates have experienced a number of high inflow events. In at least two cases, we were able to determine that the cause of the high inflows were due to residents within the subdivisions draining their swimming pools by pumping into the sanitary sewer. For most municipalities, this is an acceptable practice; however, given the relatively small size of the treatment facilities for Castello and Linne Estates, the facilities are unable to accommodate these additional flows. The higher-than-normal flows and potential for chlorine in pool water could be very detrimental to wastewater treatment processes. The following procedure for pool water disposal applies to properties within the Castello Estates and Linne Estates subdivisions "only":

1. Contact your swimming pool service and/or pool chemical supplier for the appropriate means to neutralize any remaining chlorine within the pool water.
2. The neutralized water should be pumped to the storm drainage system in the street fronting your property. While pumping the neutralized water, attempt to disperse the water onto the broadest area of your property before allowing it to run off your property and into the subdivision's storm gutters and catch basins.
3. Please be sure to notify the Utility Maintenance Division at the number noted below at least one working day prior to draining your pool to prevent unnecessary water leak or waste of water calls to your property.

In addition, there are other - illegal - causes of high inflow which could take place within the subdivisions. If you see anyone other than uniformed County employees in County-marked vehicles accessing sewer manholes, obtain as much visual information as possible and report your observations to the number indicated below. The costs of operating the wastewater facilities are borne solely by the property owners of each subdivision so you will want to protect your investment and report illegal activities if you see them.

Should you have any questions or require additional information, please contact me during weekdays, from 7:30 a.m. to 4:00 p.m., at (209) 468-3091. If you wish to report illegal activities or water and/or sewer emergencies, please call (209) 468-3090 24 hours per day.

Sincerely,


RONALD R. RALL
Utility District Superintendent

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