



# San Joaquin County Emergency Medical Services Agency



## Memorandum

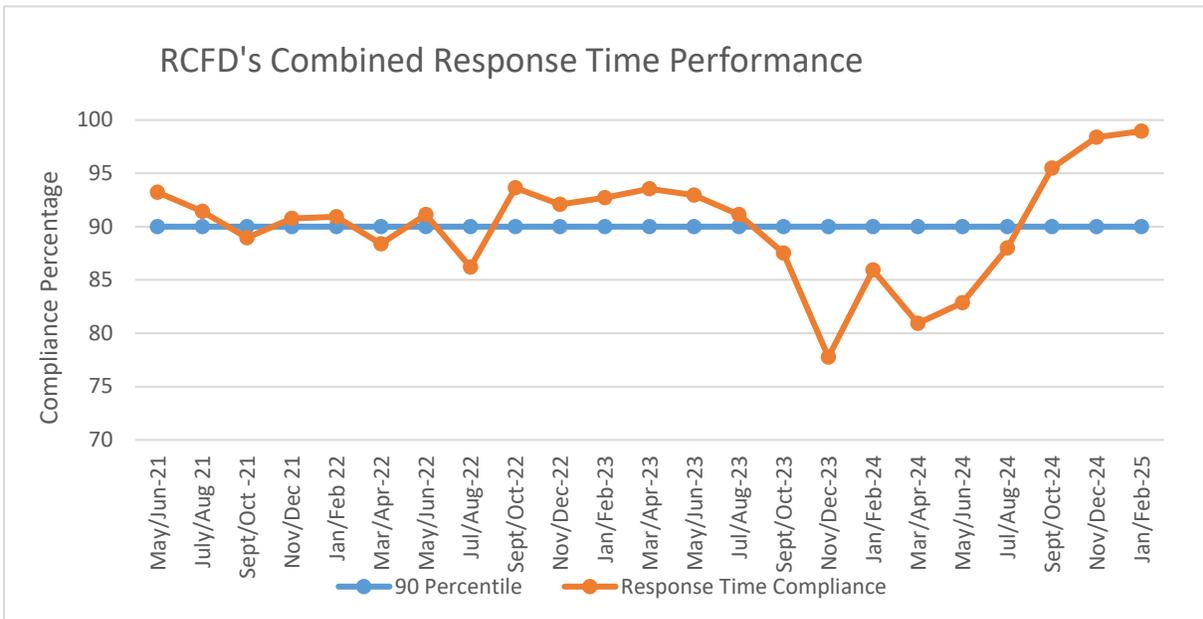
TO: All Interested Parties

FROM: Leon Brown, MBA, EMS Analyst

DATE: March 21, 2025

SUBJECT: Ripon Consolidated Fire District Exclusive Operating Area Ambulance Contract Compliance Report

This EMS Agency Report on the Exclusive Operating Area Zone E and the contract compliance for the Emergency Ambulance Provider Ripon Consolidated Fire District (RCFD) for the months of January and February 2025, provides an in-depth review of RCFD's performance. The County's contract with RCFD establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on RCFD's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months to ensure that a minimum of 100 responses are measured for statistical relevance.



RCFD's combined two-month percentile with 190 responses for January and February 2025 was 98.95%. As shown in the graph above. The complete compliance report may be viewed or downloaded from the EMS Agency's website: [www.sjgov.org/departments/ems](http://www.sjgov.org/departments/ems)

Exclusive Emergency Ambulance Provider  
 Contract Compliance  
 Ripon Consolidated Fire District

Fines and Penalties Report

Type of Penalty	Jan 2025	Feb 2025
Late response minutes	\$10	\$30
Failure to provide data	N/A	N/A
Preventable mechanical failure	N/A	N/A
Failure to meet staffing and clinical standards	N/A	N/A
Failure to Respond	N/A	N/A
Failure to submit documentation at hospital	N/A	N/A
Other minor breach	N/A	N/A
<b>Totals</b>	<b>\$10</b>	<b>\$30</b>

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Response Time Analysis By Population

Population Density & Response Time Standard	Jan 2025			Feb 2025		
	Number of Responses	Non-Compliant Responses	Percent Compliant	Number of Responses	Non-Compliant Responses	Percent Compliant
Urban 8:00	81	1	98.77%	89	1	98.88%
Suburban 20:00	8	0	100.00%	7	0	100.00%
Rural 20:00	4	0	100.00%	1	0	100.00%
<b>Total</b>	<b>93</b>	<b>1</b>	<b>98.92%</b>	<b>97</b>	<b>1</b>	<b>98.97%</b>

Detailed Response Time Analysis

Jan 2025					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	81	21:04	06:21	04:00	11:41
SJ ZONE E SUBURBAN	8	11:26	07:50	02:15	10:30
SJ ZONE E RURAL	4	14:43	12:24	02:17	14:26
<b>Total Responses</b>	<b>93</b>				

Detailed Response Time Analysis

Feb 2025					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	89	19:36	05:47	03:09	10:38
SJ ZONE E SUBURBAN	7	12:00	08:18	02:52	10:52
SJ ZONE E RURAL	1	11:35	11:35	00:00	11:35
<b>Total Responses</b>	<b>97</b>				

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Comparison of Compliance with and without Exemptions

Population Density	Jan 2025			Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions			
SJ ZONE E URBAN	81	16	80.25%	81	1	98.77%
SJ ZONE E SUBURBAN	8	0	100.00%	8	0	100.00%
SJ ZONE E RURAL	4	0	100.00%	4	0	100.00%
<b>All Zones Combined</b>	<b>93</b>	<b>16</b>	<b>82.80%</b>	<b>93</b>	<b>1</b>	<b>98.92%</b>
* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.						

Comparison of Compliance with and without Exemptions

Population Density	Feb 2025			Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions			
SJ ZONE E URBAN	89	14	84.27%	89	1	98.88%
SJ ZONE E SUBURBAN	7	0	100.00%	7	0	100.00%
SJ ZONE E RURAL	1	0	100.00%	1	0	100.00%
<b>All Zones Combined</b>	<b>97</b>	<b>14</b>	<b>85.57%</b>	<b>97</b>	<b>1</b>	<b>98.97%</b>
* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.						

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Zone Assist		
Population Density	Jan 2025	
	Ambulance Service Provider	#
SJ ZONE E URBAN	AMR San Joaquin	3
	Manteca	24
SJ ZONE E SUBURBAN	Escalon	2
	Manteca	1
SJ ZONE E RURAL	Escalon	3
	Manteca	1

Zone Assist		
Population Density	Feb 2025	
	Ambulance Service Provider	#
SJ ZONE E URBAN	AMR San Joaquin	1
	Escalon	2
	Manteca	16
SJ ZONE E SUBURBAN	Escalon	2
SJ ZONE E RURAL	--	0

Exemption Request Reports				
Types of Exemptions	Jan 2025		Feb 2025	
	Exemptions Approved	Exemptions Denied	Exemptions Approved	Exemptions Denied
Any other circumstance deemed acceptable to the AGENCY	9	0	6	0
During extreme system overload	0	0	5	0
Incorrect or inaccurate dispatch information received from a calling party or PSAP	1	0	0	0
Unavoidable delay caused by traffic congestion in which there is no alternate route of travel	2	0	0	0
Unavoidable delays due to serious weather that impairs safe travel	1	0	0	0
Zone Assist	1	0	2	0

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Out of County Mutual Aid

Date	Location	Ambulance Service Provider	Dispatch Determinant
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Failure to Provide Data

Event Type	Jan 2025	Feb 2025
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

Community Service Report

Event Type
See Appendix A.