



San Joaquin County Emergency Medical Services Agency



Memorandum

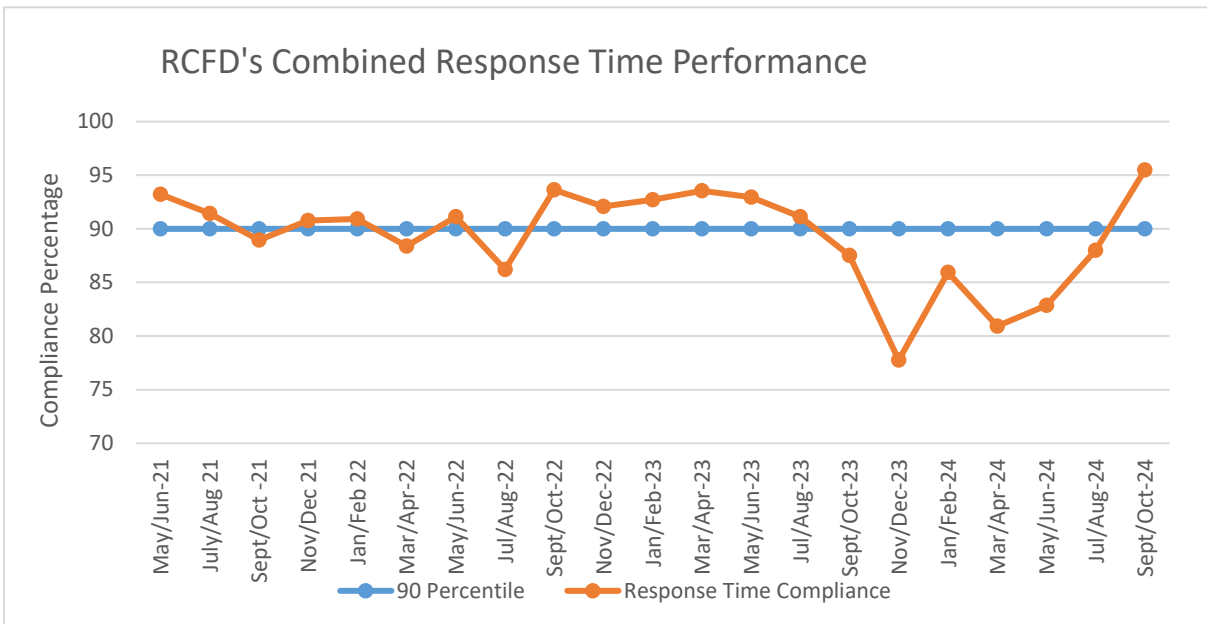
TO: All Interested Parties

FROM: Leon Brown, MBA, EMS Analyst

DATE: November 27, 2024

SUBJECT: Ripon Consolidated Fire District Exclusive Operating Area Ambulance Contract Compliance Report

This EMS Agency Report on the Exclusive Operating Area Zone E and the contract compliance for the Emergency Ambulance Provider Ripon Consolidated Fire District (RCFD) for the months of September and October 2024, provides an in-depth review of RCFD's performance. The County's contract with RCFD establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on RCFD's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months to ensure that a minimum of 100 responses are measured for statistical relevance.



RCFD's combined two-month percentile with 177 responses for September and October 2024 was 95.48%. As shown in the graph above. The complete compliance report may be viewed or downloaded from the EMS Agency's website: www.sjgov.org/departments/ems

Exclusive Emergency Ambulance Provider
 Contract Compliance
 Ripon Consolidated Fire District

Fines and Penalties Report		
Type of Penalty	Sep 2024	Oct 2024
Late response minutes	\$80	\$120
Failure to provide data	N/A	N/A
Preventable mechanical failure	N/A	N/A
Failure to Respond	N/A	N/A
Failure to submit documentation at hospital	N/A	N/A
Other minor breach	N/A	N/A
Totals	\$80	\$120

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Response Time Analysis By Population

Population Density & Response Time Standard	Sep 2024			Oct 2024		
	Number of Responses	Non-Compliant Responses	Percent Compliant	Number of Responses	Non-Compliant Responses	Percent Compliant
Urban 8:00	71	4	94.37%	81	4	95.06%
Suburban 20:00	9	0	100.00%	6	0	100.00%
Rural 20:00	7	0	100.00%	3	0	100.00%
Total	87	4	95.40%	90	4	95.56%

Detailed Response Time Analysis

Sep 2024

Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	71	15:22	06:31	02:52	11:24
SJ ZONE E SUBURBAN	9	11:42	08:26	02:25	11:15
SJ ZONE E RURAL	7	16:42	08:21	05:46	14:30
Total Responses	87				

Detailed Response Time Analysis

Oct 2024

Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	81	13:26	05:54	02:19	08:24
SJ ZONE E SUBURBAN	6	10:32	07:31	02:33	10:16
SJ ZONE E RURAL	3	12:31	11:05	01:35	12:17
Total Responses	90				

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Comparison of Compliance with and without Exemptions

Sep 2024						
Population Density	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions	Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
SJ ZONE E URBAN	71	22	69.01%	71	4	94.37%
SJ ZONE E SUBURBAN	9	0	100.00%	9	0	100.00%
SJ ZONE E RURAL	7	0	100.00%	7	0	100.00%
All Zones Combined	87	22	74.71%	87	4	95.40%
* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.						

Comparison of Compliance with and without Exemptions

Oct 2024						
Population Density	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions	Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
SJ ZONE E URBAN	81	14	82.72%	81	4	95.06%
SJ ZONE E SUBURBAN	6	0	100.00%	6	0	100.00%
SJ ZONE E RURAL	3	0	100.00%	3	0	100.00%
All Zones Combined	90	14	84.44%	90	4	95.56%
* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.						

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Zone Assist		
Population Density	Sep 2024	
	Ambulance Service Provider	#
SJ ZONE E URBAN	AMR San Joaquin	1
	Manteca	14
SJ ZONE E SUBURBAN	AMR San Joaquin	1
	Escalon	1
	Manteca	3
SJ ZONE E RURAL	Escalon	1

Zone Assist		
Population Density	Oct 2024	
	Ambulance Service Provider	#
SJ ZONE E URBAN	Escalon	1
	Manteca	9
SJ ZONE E SUBURBAN	Escalon	1
SJ ZONE E RURAL	Escalon	2
	Manteca	1

Exemption Request Reports				
Types of Exemptions	Sep 2024		Oct 2024	
	Exemptions Approved	Exemptions Denied	Exemptions Approved	Exemptions Denied
Any other circumstance deemed acceptable to the AGENCY	8	0	2	1
Incorrect or inaccurate dispatch information received from a calling party or PCAD	1	0	0	0
Unavoidable delay caused by traffic congestion in which there is no	2	0	2	0
Zone Assist	2	0	1	0

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Out of County Mutual Aid			
Date	Location	Ambulance Service Provider	Dispatch Determinant
Failure to Provide Data			
Event Type		Sep 2024	Oct 2024
N/A			
Mechanical Report			
Event Type		Date	Preventable
N/A			
Community Service Report			
Event Type			
See Appendix A.			