



San Joaquin County Emergency Medical Services Agency



Memorandum

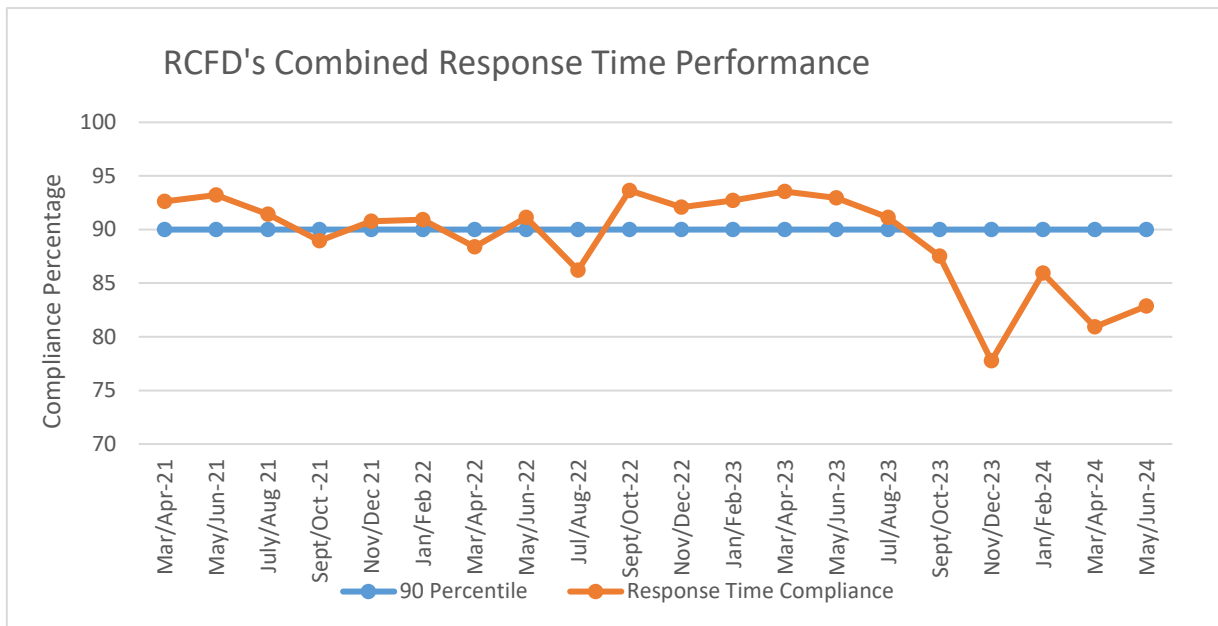
TO: All Interested Parties

FROM: Natisha Plummer, MAcc, EMS Analyst

DATE: July 15, 2024

SUBJECT: Ripon Consolidated Fire District Exclusive Operating Area Ambulance Contract Compliance Report

This EMS Agency Report on the Exclusive Operating Area Zone E and the contract compliance for the Emergency Ambulance Provider Ripon Consolidated Fire District (RCFD) for the months of May and June 2024, provides an in-depth review of RCFD's performance. The County's contract with RCFD establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on RCFD's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months to ensure that a minimum of 100 responses are measured for statistical relevance.



RCFD's combined two-month percentile with 198 responses for May and June 2024 was 82.86%. As shown in the graph above. The complete compliance report may be viewed or downloaded from the EMS Agency's website: www.sjgov.org/departments/ems

Exclusive Emergency Ambulance Provider
 Contract Compliance
 Ripon Consolidated Fire District

Fines and Penalties Report

Type of Penalty	May 2024	Jun 2024
Late response minutes	\$740	\$420
Failure to provide data	N/A	N/A
Preventable mechanical failure	N/A	N/A
Failure to meet staffing and clinical standards	N/A	N/A
Failure to Respond	N/A	N/A
Failure to submit documentation at hospital	N/A	N/A
Other minor breach	N/A	N/A
Totals	\$740	\$420

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Response Time Analysis By Population

Population Density & Response Time Standard	May 2024			Jun 2024		
	Number of Responses	Non-Compliant Responses	Percent Compliant	Number of Responses	Non-Compliant Responses	Percent Compliant
Urban 8:00	79	22	72.15%	84	11	86.90%
Suburban 20:00	6	0	100.00%	13	0	100.00%
Rural 20:00	7	0	100.00%	9	0	100.00%
Total	92	22	76.09%	106	11	89.62%

Detailed Response Time Analysis

May 2024					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	79	18:23	07:02	03:41	11:45
SJ ZONE E SUBURBAN	6	11:25	08:15	02:14	10:46
SJ ZONE E RURAL	7	13:02	09:51	02:11	12:36
Total Responses	92				

Detailed Response Time Analysis

Jun 2024					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	84	27:29	06:44	03:53	11:38
SJ ZONE E SUBURBAN	13	12:59	09:10	02:44	12:54
SJ ZONE E RURAL	9	16:17	09:04	05:05	14:00
Total Responses	106				

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Comparison of Compliance with and without Exemptions

May 2024						
Population Density	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions	Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
SJ ZONE E URBAN	79	28	64.56%	79	22	72.15%
SJ ZONE E SUBURBAN	6	0	100.00%	6	0	100.00%
SJ ZONE E RURAL	7	0	100.00%	7	0	100.00%
All Zones Combined	92	28	69.57%	92	22	76.09%
* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.						

Comparison of Compliance with and without Exemptions

Jun 2024						
Population Density	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions	Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
SJ ZONE E URBAN	84	18	78.57%	84	11	86.90%
SJ ZONE E SUBURBAN	13	0	100.00%	13	0	100.00%
SJ ZONE E RURAL	9	1	88.89%	9	0	100.00%
All Zones Combined	106	19	82.08%	106	11	89.62%
* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.						

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Zone Assist

Population Density	May 2024	
	Ambulance Service Provider	#
SJ ZONE E URBAN	AMR San Joaquin	3
	Escalon	1
	Manteca	40
SJ ZONE E SUBURBAN	Escalon	3
	Manteca	2
SJ ZONE E RURAL	Escalon	2
	Manteca	1

Zone Assist

Population Density	Jun 2024	
	Ambulance Service Provider	#
SJ ZONE E URBAN	AMR San Joaquin	3
	Escalon	1
	Manteca	19
SJ ZONE E SUBURBAN	Escalon	3
SJ ZONE E RURAL	Escalon	4
	Manteca	1

Exemption Request Reports

Types of Exemptions	May 2024		Jun 2024	
	Exemptions Approved	Exemptions Denied	Exemptions Approved	Exemptions Denied
Any other circumstance deemed acceptable to the AGENCY	1	0	1	0
Delays due to road blockages such as at train crossings or major road work	0	0	1	0
Unavoidable delay caused by traffic congestion in which there is no alternate route of travel	2	0	3	0
Zone Assist	2	0	2	0

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Out of County Mutual Aid

Date	Location	Ambulance Service Provider	Dispatch Determinant

Failure to Provide Data

Event Type	May 2024	Jun 2024
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

Community Service Report

Event Type
See Appendix A.