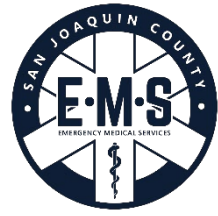




San Joaquin County Emergency Medical Services Agency



Memorandum

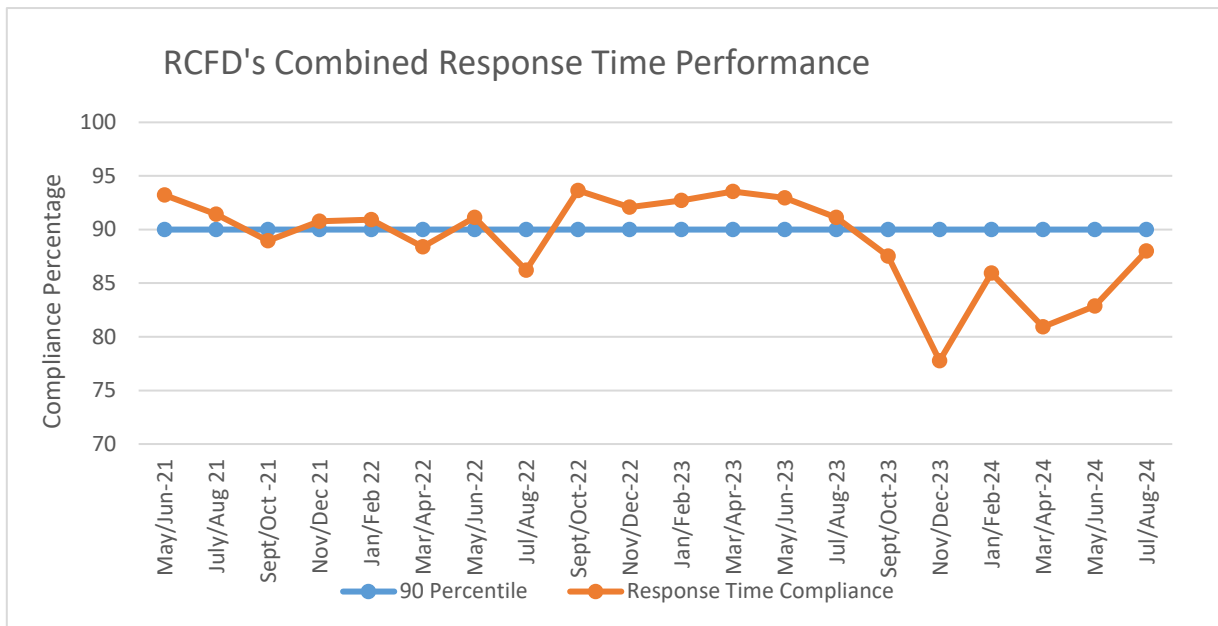
TO: All Interested Parties

FROM: Natisha Plummer, MAcc, EMS Analyst

DATE: September 17, 2024

SUBJECT: Ripon Consolidated Fire District Exclusive Operating Area Ambulance Contract Compliance Report

This EMS Agency Report on the Exclusive Operating Area Zone E and the contract compliance for the Emergency Ambulance Provider Ripon Consolidated Fire District (RCFD) for the months of July and August 2024, provides an in-depth review of RCFD's performance. The County's contract with RCFD establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on RCFD's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months to ensure that a minimum of 100 responses are measured for statistical relevance.



RCFD's combined two-month percentile with 175 responses for July and August 2024 was 88.01%. As shown in the graph above. The complete compliance report may be viewed or downloaded from the EMS Agency's website: www.sjgov.org/departments/ems

Exclusive Emergency Ambulance Provider
 Contract Compliance
 Ripon Consolidated Fire District

Fines and Penalties Report		
Type of Penalty	Jul 2024	Aug 2024
Late response minutes	\$560	\$440
Failure to provide data	N/A	N/A
Preventable mechanical failure	N/A	N/A
Failure to meet staffing and clinical standards	N/A	N/A
Failure to Respond	N/A	N/A
Failure to submit documentation at hospital	N/A	N/A
Other minor breach	N/A	N/A
Totals	\$560	\$440

Exclusive Emergency Ambulance Provider
Contract Compliance
Ripon Consolidated Fire District

Response Time Analysis By Population

Population Density & Response Time Standard	Jul 2024			Aug 2024		
	Number of Responses	Non-Compliant Responses	Percent Compliant	Number of Responses	Non-Compliant Responses	Percent Compliant
Urban 8:00	78	10	87.18%	73	11	84.93%
Suburban 20:00	6	0	100.00%	10	0	100.00%
Rural 20:00	1	0	100.00%	7	0	100.00%
Total	85	10	88.24%	90	11	87.78%

Detailed Response Time Analysis

Jul 2024					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	78	19:40	06:52	04:17	13:18
SJ ZONE E SUBURBAN	6	11:56	09:00	02:12	10:58
SJ ZONE E RURAL	1	10:57	10:57	00:00	10:57
Total Responses	85				

Detailed Response Time Analysis

Aug 2024					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	73	15:00	06:41	03:04	12:00
SJ ZONE E SUBURBAN	10	12:05	08:47	01:54	10:54
SJ ZONE E RURAL	7	14:37	11:26	02:52	14:08
Total Responses	90				

Exclusive Emergency Ambulance Provider
Contract Compliance
Ripon Consolidated Fire District

Comparison of Compliance with and without Exemptions

Jul 2024						
Population Density	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions	Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
SJ ZONE E URBAN	78	22	71.79%	78	10	87.18%
SJ ZONE E SUBURBAN	6	0	100.00%	6	0	100.00%
SJ ZONE E RURAL	1	0	100.00%	1	0	100.00%
All Zones Combined	85	22	74.12%	85	10	88.24%
* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.						

Comparison of Compliance with and without Exemptions

Aug 2024						
Population Density	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions	Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
SJ ZONE E URBAN	73	22	69.86%	73	11	84.93%
SJ ZONE E SUBURBAN	10	0	100.00%	10	0	100.00%
SJ ZONE E RURAL	7	0	100.00%	7	0	100.00%
All Zones Combined	90	22	75.56%	90	11	87.78%
* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.						

Exclusive Emergency Ambulance Provider
Contract Compliance
Ripon Consolidated Fire District

Zone Assist		
Jul 2024		
Population Density	Ambulance Service Provider	#
SJ ZONE E URBAN	AMR San Joaquin	4
	Escalon	1
	Manteca	20
SJ ZONE E SUBURBAN	Escalon	2
	Manteca	2
SJ ZONE E RURAL	--	0

Zone Assist		
Aug 2024		
Population Density	Ambulance Service Provider	#
SJ ZONE E URBAN	AMR San Joaquin	1
	Escalon	1
	Manteca	19
SJ ZONE E SUBURBAN	Escalon	1
	Manteca	1
SJ ZONE E RURAL	Escalon	3

Exemption Request Reports				
Types of Exemptions	Jul 2024		Aug 2024	
	Exemptions Approved	Exemptions Denied	Exemptions Approved	Exemptions Denied
Any other circumstance deemed acceptable to the AGENCY	1	0	3	1
Inability to locate address due to non-existent or unposted address	1	0	0	0
Incorrect or inaccurate dispatch information received from a calling party or PSAP	1	0	0	0
Unavoidable delay caused by traffic congestion in which there is no alternate route of travel	5	0	2	0
Zone Assist	3	1	0	0

Exclusive Emergency Ambulance Provider
 Contract Compliance
 Ripon Consolidated Fire District

Out of County Mutual Aid

Date	Location	Ambulance Service Provider	Dispatch Determinant
------	----------	----------------------------	----------------------

Failure to Provide Data

Event Type	Jul 2024	Aug 2024
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

Community Service Report

Event Type
See Appendix A.