

2023-2024



SAN JOAQUIN
— COUNTY —
Greatness grows here.

A YEAR IN REVIEW

Letter from Board of Supervisors' Chair Miguel Villapudua and County Administrator Sandy Regalo

Dear Residents of San Joaquin County:

It is with great pride that we present the 2023-2024 Year in Review annual report. On behalf of the Board of Supervisors and County Administration, we offer this overview of milestones and achievements in San Joaquin County over the past fiscal year.

This report reflects the collective efforts of our dedicated public servants, community partners, and residents who work to ensure San Joaquin County continues to prosper. We have made significant progress implementing the Board's six strategic priorities: Organizational Capacity/Technology Utilization; Fiscal Optimization; Public Safety/Criminal Justice/Quality of Life; Homelessness; Water Management; and Economic Development.

These strategic priorities guide our mission to enhance the quality of life for every resident with policies to ensure that our County remains a thriving and sustainable community. In the past fiscal year, the County achieved some of the following accomplishments:

- Maintained a balanced budget, upgraded our S&P credit rating to AA-, managed one-time funds effectively, and addressed labor costs proactively, while responsibly considering resources to address pension liabilities for long-term financial stability.
- Invested in public safety, reduced emergency response times, upgraded voting systems, mitigated illegal dumping, and improved our juvenile system of care.
- Enhanced water quality, reduced flood risks, and improved water storage and sustainability for future generations.
- Improved workforce recruitment and retention, formalized succession planning, and enhanced leadership development. Our digitization and automation efforts have greatly increased service efficiency.
- Expanded unsheltered bed capacity, increased supportive housing, promoted behavioral health services, and addressed illegal dumping in encampments.
- Continued COVID recovery, expanded small business growth, and bolstered the presence of key industries, driving economic vitality and creating new opportunities for residents.

As you review the 2023-2024 highlights, you will see the tangible impact of our strategic initiatives on the lives of residents who call San Joaquin County home. We are proud of the collaborative spirit that has defined our work and look forward to building on these successes.

Thank you for your continued trust and partnership as we strive to make San Joaquin County an even better place to live, work, and play.

Sincerely,



Miguel A. Villapudua, Chair
Board of Supervisors



Sandy Regalo
County Administrator

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COVER PHOTO: Behavioral Health Services and the Housing Authority opened Sonora Square Apartments, adding 37 mental health housing units.



MEET YOUR BOARD OF SUPERVISORS



DISTRICT 1

Miguel Villapudua



DISTRICT 2

Paul Canepa



DISTRICT 3

Tom Patti



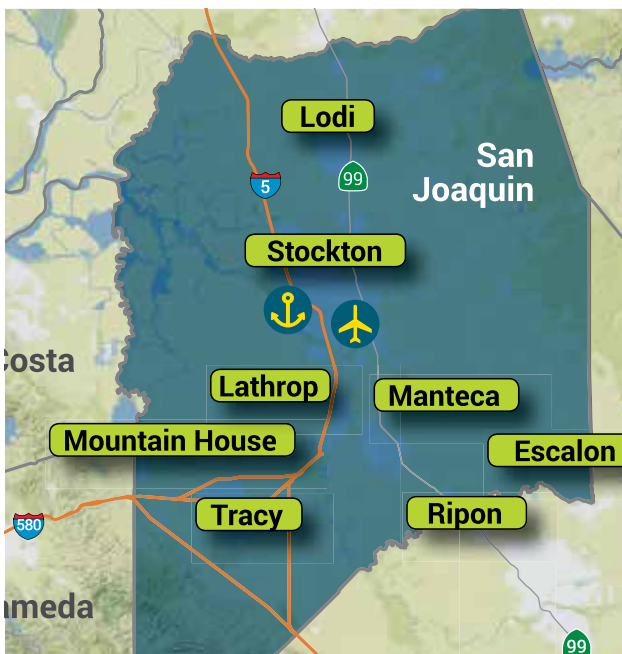
DISTRICT 4

Steven J. Ding



DISTRICT 5

Robert Rickman



ABOUT SAN JOAQUIN COUNTY

San Joaquin County is composed of 28 departments and agencies that provide a full range of services to more than 800,000 residents. Encompassing an area of 1,426 square miles, including 35 square miles of water and waterways, with eight cities – Escalon, Lathrop, Lodi, Manteca, Mountain House, Ripon, Stockton, and Tracy – San Joaquin County has a long history of providing responsive public service and innovative programs while operating under sound fiscal principles. Working together, an elected Board of Supervisors and County staff strive to represent, support, and protect the individuals, families, businesses, and natural resources that make our County a great place to live, work, and play. For more information and resources, visit www.sjgov.org.

KEY FIGURES

OUR CITIES

	Pop.
ESCALON	7,355
LATHROP	39,857
LODI	67,679
MANTECA	91,059
MOUNTAIN HOUSE	24,750
RIPON	16,068
STOCKTON	319,543
TRACY	98,010

800,965

14TH
LARGEST
COUNTY IN
CALIFORNIA

POPULATION

MEDIAN INCOME

\$82,837



\$550,000

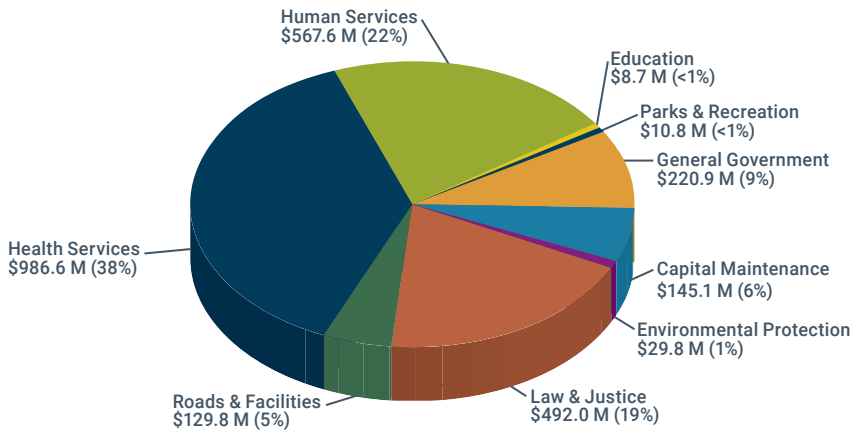
MEDIAN
PROPERTY VALUE

AGE DISTRIBUTION

0-18 25.9%
19-64 60.3%
65+ 13.8%

FISCAL OPTIMIZATION

2023-2024 County Spending Plan



TOTAL: \$2.59 BILLION

Structurally Balanced Budget

In June 2023, the Board of Supervisors approved a \$2.59 billion budget which was a \$370.8 million increase from the previous year. The Adopted Budget added \$129.6 million to the Reserve for Contingencies in order to achieve the Board’s policy of five percent of total appropriations. The budget reflects the Board’s six strategic priorities.

Each San Joaquin County department is accountable for maintaining a structurally balanced budget and leveraging resources effectively. We achieve this by managing one-time funds, labor costs, and pension liabilities responsibly. Specific examples include:

- **The Auditor-Controller** identified excess property tax assessments in Improvement District 51, issuing over \$590,000 in refunds to approximately 1,100 residents.
- **Correctional Health Services** received a \$5 million grant from the State to enhance infrastructure and staffing for CalAIM which promotes healthcare services from incarceration to reentry leading to reduced recidivism rates.
- **District Attorney’s Office** used the Asset Forfeiture Program to support early intervention and education, reallocating over \$500,000 of seized assets to community organizations like Community Medical Centers and the Stockton Kings Youth Summer Basketball Clinics.
- **San Joaquin County’s** credit rating was upgraded by Standard & Poor’s from A+ to AA- with a stable outlook.
- **San Joaquin County’s** Online Payment Promotion resulted in over 25% of tax payments being made online, significantly reducing foot traffic and increasing staff efficiency.
- **Treasurer-Tax Collector** generated \$205 million in interest income and collected over \$1.5 billion in property taxes, ensuring essential services are well-supported.
- **Veterans Services Office** received a \$407,000 Federal grant for technological improvements and future office enhancements.



Schools
54%

County
19%

Cities
9%

Successor
Agencies
9%

Special
Districts
9%

YOUR TAX DOLLARS AT WORK

Where do your property tax dollars go?

FY 2023-2024

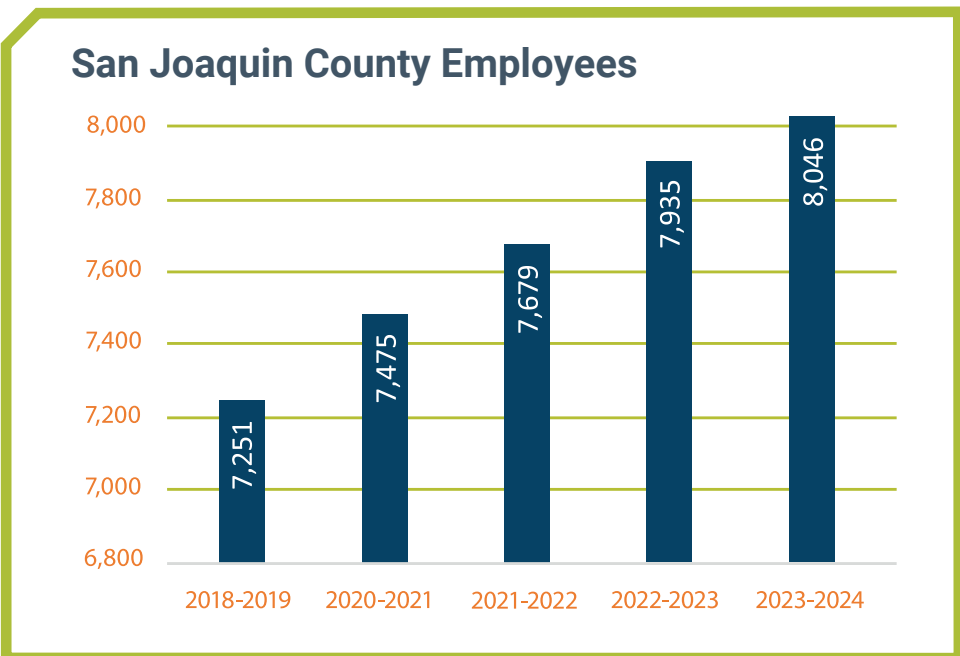


ORGANIZATIONAL CAPACITY/TECHNOLOGY UTILIZATION

- **Correctional Health Services** implemented an electronic health record tailored to meet the unique requirements of healthcare providers within the correctional environment.
- **The County Administrator's Office** implemented a new budget system with enhanced budget development and forecasting features that displays in an online digital format. New narrative sections provide more information to the public about the County's budget policies and process and qualified the County to submit an application for a Distinguished Budget Presentation Award to the Government Finance Officers Association for the first time.
- **Human Resources'** (HR) Hard to Recruit Incentive Program has led to a significant decrease in the County's employee vacancy rate. To date, 1,013 total employees have been hired and 73.5% of those employees remain employed. In addition, HR opened 784 recruitments, processed over 32,500 applications, gained a net of 410 full-time employees bringing the County's vacancy rate down to 14.18%.
- **Information Services Division**, in collaboration with the County, created a Chief Information Security Officer position and named Departmental Information Security Officers within each County department to further strengthen its cybersecurity program and improve coordination between departments on information security matters.
- **Purchasing & Support Services** was awarded the 2023 Achievement of Excellence in Procurement from the National Procurement Institute for their commitment to embracing innovation, professionalism, productivity, leadership, and procurement.
- **Treasurer-Tax Collector** implemented a property tax payment kiosk which allows contactless cash transactions.
- **Veterans Services Office** implemented the VetPro Reception Cue program, a virtual waiting room that tracks client arrival and wait times, time spent participating in veteran benefits counseling sessions, and demographic data. Reception Cue has increased operational efficiency, improved customer service, and enhanced internal office communication.



Treasurer-Tax Collector's Property Tax Payment Kiosk



2023-2024
EMPLOYEES
8,046

QUALITY OF LIFE

In San Joaquin County, every decision we make is intended to increase the quality of life for our residents through accountability, transparency, responsiveness, equity, effectiveness, and participation. These are just a few examples during 2023-2024:

- **The Assessor-Recorder-County Clerk** processed 4,782 passport applications in 2023 and opened a satellite office in Lathrop.
- **Behavioral Health Services** opened Sage Village in French Camp, which includes three new modular buildings offering residents licensed treatment services for up to 32 participants with serious and persistent mental illness at risk of hospitalization, jail, or other institutional placement. The program allows up to six months of transitional residential services and provides 24/7 staffing.
- **Child Support Services** collected \$61.2 million in child support and sent \$51.5 million to families.
- **Community Development Department Code Enforcement Division**, in collaboration with **Public Works** and the **Sheriff's Office**, organized 23 community clean-up events, placing dumpsters for trash, electronics, and tires, while distributing landfill passes to decrease dumping and improve quality of life standards. Over 292 tons of trash were collected.
- **Correctional Health Services** expanded its Medication-Assisted Treatment Program by hiring two full-time nurses who partner with a community-based Opioid Treatment Program. This collaboration enhanced detoxification services and significantly reduced opioid-related emergencies at the San Joaquin County Jail.
- **The Human Services Agency's** Summer Youth Enrichment Program kept youth off the streets and engaged in arts, athletics, outings, and educational opportunities, including a trip for 66 youth to the 927-acre Jones Gulch, YMCA camp in the redwood forests near Santa Cruz.
- **The Human Services Agency's** 24th Annual National Adoption Day event led to 33 foster youth being adopted.



Human Services Agency Annual Adoption Day

- **Office of the Medical Examiner** collaborated with the **District Attorney's Office** to combat the fentanyl crisis. This partnership identifies individuals involved in the distribution, sale, and purchase of this lethal substance, aiding efforts to eliminate youth access and community exposure.
- **The New Morgue-Medical Examiner Facility** at the Sheriff's Office Complex began construction. The 18,000 s.f. building is designed to meet security and forensic needs while providing adequate space for public access and grief support.
- **The Public Guardian/Conservator's Office** served 1,200 County residents with severe disabilities, mental illness, or cognitive impairment by providing comprehensive care, supervision, and financial management services.
- **Public Health Services** Priority Neighborhood Profiles identified 14 disadvantaged census tracts with high burdens of disease and injury. San Joaquin County, in collaboration with local hospitals and community partners, began funding and supporting these neighborhoods where health conditions negatively affect residents.





Public Health Services Opioid Safety Coalition Town Hall Meeting

- **Public Health Services**, the lead agency of the San Joaquin County Opioid Safety Coalition, conducted 42 trainings on naloxone for 1,087 participants, distributed 1,116 boxes of naloxone at eight community events, and assisted 10 community organizations in obtaining naloxone through the Department of Health Care Services.
- **Public Works** finished the Country Club Boulevard Complete Streets Corridor Plan which proposes to make transportation enhancements between Plymouth Road and Pershing Avenue near Stockton. Improvements would include new sidewalks, bike lanes, high visibility crosswalks, and public transportation access, increasing safety and mobility for all users.
- **The Registrar of Voters** enhanced vote-by-mail ballot processing with a new, highly efficient mail-ballot processing room leveraging State and Federal grants. This upgrade will expedite vote counting and improve timeliness of reporting election results.
- **The Registrar of Voters** revamped the Vote-by-Mail Drop Box Program to enhance security and accessibility. Conveniently placed drop boxes are available where voter participation is optimal and helps ensure voting integrity.
- **San Joaquin General Hospital's** (SJGH) Advanced Trauma Life Support course is now also taught in Ukraine, involving medical residents from SJGH, St. Joseph, Valley Consortium, and Kaiser Permanente. A trauma surgeon is also teaching surgical trauma care in Gaza.
- **Veterans Services Office** (VSO) established a satellite office in the newly built Federal Community Outpatient Clinic to serve veterans. The VSO also maintains a clinic at the Manteca VFW Post and added the Oakmont Senior facility in Brookside.



Sage Village Provides Services for People With Serious Mental Illness & SUD



Registrar of Voters Mail-Ballot Processing Room

- **Veterans Services Office** (VSO) addition of a Mental Health Specialist allows the VSO to provide immediate and critical mental health support and resources to veteran families facing challenges like the death of a spouse, mental health issues, homelessness, and legal issues.

County Response To Homelessness

- **Probation Department** implemented SJ CARES, a multi-disciplinary team with County partners and law enforcement that performs daily outreach with unhoused individuals in need of essential services such as housing, clothing, hygiene products, medical, behavioral, and substance use services.
- **Behavioral Health Services** and the Housing Authority opened Sonora Square Apartments, adding 37 mental health housing units.
- **Behavioral Health Services** received Behavioral Health Bridge Housing funds to acquire Satellite Apartments, offering 32 transitional housing units for homeless individuals meeting Care Court criteria.
- **The Whole Person Care Program** conducted over 1,000 outreaches to homeless individuals, successfully housing many through partnerships with local organizations.

Homeless Services: 2-1-1

Substance Use Disorder Services: (209) 468-9600

ECONOMIC DEVELOPMENT

San Joaquin County offers quality jobs, business incentives, and economic development opportunities that drive smart growth, progress, and innovation.

- **The County Administrator's Office, Community Development and Public Works Departments** continued working with Catellus Stockton, LLC, on the buildout and occupancy of the Airpark 599 project, which includes approximately 275-acres of planned industrial warehouse, distribution, and logistics, and a small commercial component on County-owned land near Stockton Metropolitan Airport. Amazon leased a 1.2 million s.f. logistics facility on 58 acres, operating a regional inbound cross dock facility that receives and consolidates products from vendors, enabling bulk shipments into the fulfillment center network.



Airpark 599 Buildout



\$3.22 Billion Agriculture Industry Exports to 90 Countries



SJC is Home to 10 Amazon Facilities Providing 14,000+ Jobs

- **The Stockton Metropolitan Airport** serviced 64,438 passenger emplanements, 99,622,501 pounds of cargo, and 66,650 total flight operations.
- **The County's \$3.24 billion in agricultural commodities**, covering 961,077 acres and 3,430 farms, were exported to 90 countries.
- **San Joaquin General Hospital (SJGH)** supports healthcare career development through its Helping Our People Elevate program, which helped 20 employees pursue registered nursing careers. In partnership with HealthForce, San Joaquin Delta College, and local hospitals, SJGH offers a tailored 18-month nursing degree program. Additionally, SJGH collaborates with Lathrop High School providing 100 students with insights and hands-on learning in various healthcare careers.

2023-2024 Economic Development Highlights

Opened a new business center through the Employment and Economic Development Department and Economic Development Association (EEDD/EDA), which offers meeting space, state-of-the-art computers, dedicated staff assistance, and a **wealth of resources to local businesses and entrepreneurs.**

EDA received \$146,862 to help local employers retain and motivate their workforce, update internal human resources training systems, and stay competitive through classroom-based, online, and on-the-job training programs.

EDA received \$150,000 from the San Joaquin Community Foundation for the Community Economic Mobilization Initiative which aims to meet the workforce needs of local employers while **providing residents with sustainable, well-paying careers.**

Provided employment and training services to 45,161 San Joaquin County residents through its five America's Job Centers of California.

Constructed nearly 40.2 million s.f. of new industrial space between 2018 and 2024. Another 3.8 million s.f. of additional space is currently under construction.

Partnered with Prologis and their Community Workforce Initiative placing **295 individuals into distribution, transportation, and logistics jobs**, as well as promoting their online learning platform for clients.

Home to 10 Amazon facilities in San Joaquin County, consisting of approximately 9.7 million combined s.f., providing 14,000 - 16,000 local jobs.

Provided Rapid Response services to 17 businesses and assisted 57 affected employees with wraparound services to return to the workforce.



WATER MANAGEMENT

A myriad of activities were conducted by the **Public Works Department** and various San Joaquin County departments to protect our vibrant waterways and precious water resources, including:

- Received California Department of Water Resources approval for the Groundwater Sustainability Plan (GSP) for the Tracy Subbasin. The GSP includes objectives and milestones in five-year increments to achieve long-term groundwater sustainability by the year 2040. Successful implementation of the GSP will protect water quality and supplies for agricultural, municipal, environmental, and other beneficial uses.
- Received \$3.3 million in State funding to develop and obtain a County water right on the Mokelumne River. The Mokelumne River Integrated Conjunctive Use Program also includes outreach and engagement efforts, identifying potential projects to put available water to beneficial use and completion of an environmental impact report.
- Received \$2 million in Federal funding for the Lincoln Village Maintenance District Water Line Replacement Project.
- Completed construction of the \$3 million Trichloropropane Water Treatment Project in the Raymus Village Maintenance District Project. Components include activated carbon filtration systems, a water storage tank and other water system equipment designed to improve drinking water quality.
- Continued advocacy against the State's harmful and wasteful Delta Conveyance Tunnel Project including advocacy efforts with State policymakers, meetings with legislators in Washington, D.C., and the Assistant Secretary of the Army for Civil Works.
- Hosted San Joaquin County's 23rd Annual Coastal Cleanup Day where more than 325 volunteers demonstrated their commitment to environmental stewardship by clearing over eight tons of trash and recycled products from local inland waterways.



Working to Protect the Sacramento-San Joaquin Delta



23rd Annual Coastal Cleanup Day



*Raymus Village Maintenance District
Trichloropropane Water Treatment Project*

Grants and American Rescue Plan Act Funding Enhanced Water Related Services



- **\$700,000** for planning, design, and construction of a new water system for Sunnyside Maintenance District water system including water meters.
- **\$500,000** for emergency power generators in two special districts to help ensure continuous operation of the water systems during power failures.
- **\$750,000** to recoat a water tank in Thornton and address other aging components related to tank access.
- **\$325,000** to rehabilitate two water wells in a Tracy special district. The funding will replace several components of the pumps and improve overall water production efficiency.
- **\$625,000** to address roadway drainage deficiencies in the Tracy area. The project consists of replacing 116 pipes totaling over one mile of pipelines altogether. Improved drainage will help reduce future flooding risks for the area.



PUBLIC SAFETY / CRIMINAL JUSTICE

- **The District Attorney's (DA) Office** FIRST team educated over 10,000 students through the "One Pill Can Kill" fentanyl awareness campaign. The DA's Office trained law enforcement and prosecuted drug dealers, including cases where their actions led to death. The campaign received over five million media impressions and was the first in the nation to use social media influencers to reach diverse, at-risk communities.
- **The District Attorney's Office Victim Witness Unit and Family Justice Center** expanded its partnerships and services to South County and is also launching a Human Trafficking Task Force. Nearly 15,500 individuals, including new victims and those returning for continued services, received help to recover from crimes committed against them.
- **The District Attorney's Office** celebrated the 2024 Youth Leadership Academy offering 37 students from 22 local high schools unique classroom sessions and real-life scenarios with law enforcement. Students gained leadership skills, legal knowledge, and insights into issues like substance use and human trafficking, preparing them to become future leaders.
- **Juvenile Justice Center** youth are furthering their education by enrolling at local colleges. 27 youth were enrolled at San Joaquin Delta College as of summer 2024, and one student began studying at CSU Sacramento after completing an AA degree.
- **The Probation Department**, in partnership with the California Department of Corrections and Rehabilitation, sent five youth offenders from the Juvenile Justice Center to the Pine Grove Youth Conservation Camp. They received CAL FIRE training, academic, vocational, and behavioral support before becoming certified for wildland firefighting operations.
- **The Public Defender's Office** launched the first Department of State Hospitals Incompetent to Stand Trial Diversion program, providing housing and mental health services for local clients. Five participants graduated from the diversion program, with more expected to transition back into the community in the next year.

- **The Sheriff's Office** Sideshow Task Force intercepted planned sideshow events in Stockton and Sacramento resulting in over 150 individuals detained and 88 vehicles seized, some containing controlled substances and illegal firearms. The operation gained national attention, and the Agriculture, Gang, and Narcotics Enforcement Team has been invited to discuss their tactics during seminars.
- **The Sheriff's Office** and **General Services Department** broke ground on the Dorothy J. Heisler Detention and Program Facility. This 268-bed facility will include medium security housing, a mental health housing unit, indoor/outdoor recreation space, visitation areas, staff offices, and a medical clinic.



Juvenile Justice Center Youth Enrolled at CSU Sacramento



K9 Duke Honored at National Peace Officer Memorial



Probation Department's Pine Grove Youth Conservation Camp

Mounted Patrol Unit Makes History

The Mounted Patrol Unit proudly participated in the National Peace Officer Memorial in Washington, D.C., a historic first for the Sheriff's Office. The event honored our fallen K9 Duke, who lost his life in the line of duty in February 2023.



COUNTY FACTS

- **2,400 tons** of illegally dumped debris removed
- **40,000 feet** of storm drains maintained
- **31 traffic** signals with hydrogen-powered backup systems upgraded, extending operating time during power outages from hours to days
- **10,800 free** COVID testing kits, KN-95 masks, and disinfectants dispensed through multiple Countywide public health vending machines
- **322 miles** of roadway pavement surface treatments
- **Voter wait-times reduced** to one minute and reporting of election results reduced from 23 days to 8 days
- **65 high school students** job shadowed eight County employees
- **10,049 individuals** served by the Women, Infants & Children Program (WIC) and **2,103 books** donated to children
- **245 gifts** contributed by Child Support Services for 49 youth
- **800 backpacks** donated by Child Support Services to school-aged children
- **37,389 phone calls** and **11,757 visitors** to Child Support Services
- **283 public water systems** and **30 State water systems** regulated by the Environmental Health Department
- **354 lead-poisoned children** served by the Childhood Lead Poison Prevention Program
- **3,772 veteran benefits claims** processed; **4,434 visits** from veterans and family members fielded at the Veterans Services Office
- **3,700 trauma victims** served at San Joaquin General Hospital
- **202 veterans** enrolled in VA healthcare, **350 college fee tuition** waivers secured, and **114 veteran families** offered additional benefits
- **1,882 babies delivered** at San Joaquin General Hospital



Child Support Services Backpack Donations



Public Works Hydrogen-Powered Traffic Signals



Public Health Services COVID Prevention Vending Machine

SJC CONTACT INFORMATION

Adoption Assistance/Foster Care	(209) 465-5437	Micke Grove Zoo	(209) 331-2010
Agricultural Commissioner	(209) 953-6000	Parks & Recreation	(209) 953-8800
Assessor	(209) 468-2630	Public Assessment Information	(209) 468-2630
CalFresh	(209) 468-1000	Public Guardian/Conservator	(209) 468-3740
CalWORKs	(209) 953-7000	Public Health Services	(209) 468-3431
Child Abuse Hotline	(209) 468-1333	Public Works	(209) 468-3000
Child Support Services	(866) 901-3212	Recycling	(209) 468-3066
Code Enforcement	(209) 468-3141	San Joaquin General Hospital	(209) 468-6000
Elder Abuse Reporting	(209) 468-3780	SJC Historical Society & Museum	(209) 331-2055
Encampments/Complaints	(209) 468-3141	Sheriff's Non-Emergency Dispatch	(209) 468-4400
Illegal Dumping	(209) 468-3074	Treasurer-Tax Collector	(209) 468-2133
In-Home Supportive Services	(209) 468-1104	Veterans Services Office	(209) 468-2916
Mental Health (24hr)	(209) 468-8686		





Office of the County Administrator

44 N. San Joaquin Street, Suite 640 • Stockton, CA 95202

(209) 468-3203

www.sjgov.org