

2016-2017



SAN  JOAQUIN
— COUNTY —
Greatness grows here.

A YEAR IN REVIEW

Letter from the Chair *and* County Administrator

Dear San Joaquin County Residents,

On behalf of the San Joaquin County Board of Supervisors and staff, we are honored to present our *2016-2017 Annual Report: A Year in Review*. In addition to providing information about our financial outlook, measured by revenues and investments, we want to share examples of programs, services, and partnerships that make San Joaquin County an exceptional place.

We are proud to report that our economy is growing. New companies are choosing to locate here and existing companies are expanding. Just about anywhere you visit in our County, you will see strong indications of our financial growth and that San Joaquin's economy is on the rise.

We're making great strides as a result of the teamwork, discipline, and shared vision between the Supervisors who represent you, and County staff. We strive to provide residents the best possible services and financial stability by setting priorities and working toward achieving them with every decision we make.

As we move forward into 2018, we will continue to measure our success by the prosperity of our communities. We will keep our focus firmly on ensuring that our County's priorities – fiscal responsibility, good governance, public safety, economic growth, and managing and preserving our water resources – guide our investments, actions, innovation and service.

Thank you for entrusting us to serve you, your families, and this special place we call home. It is truly an honor.

Sincerely,



Chuck Winn, Chair
County Board of Supervisors



Monica Nino
County Administrator

How do priorities become actions?

In addition to road improvements, social services, and public safety, counties are responsible for a wide range of vital services including healthcare, water security, law and justice, attracting new businesses and industries, and being a responsible employer for the largest number of public employees in the County. As stewards of San Joaquin County, it is our job to serve local residents by working to establish, manage, and deliver services that make our County a safe, healthy, and prosperous place to live, work and play—a *great place to call home*.

The following Strategic Priorities were adopted by the Board in 2015 to serve as a guide for making long-term decisions and investments. We are proud to share examples of how we set these priorities in action in 2016-2017.

Fiscal Responsibility

- Maintain a structurally balanced budget
- Seek and invest resources for services and programs

Good Governance

- Seek and encourage partnerships to deliver social services
- Attract, train and retain a talented, diverse and committed workforce
- Broaden public access and improve delivery of services through technology

Public Safety and Criminal Justice

- Improve all aspects of the criminal justice system
- Expand support services and programs

Economic Development

- Recruit and retain businesses and industries that provide good jobs and support healthy economic growth

Management of Water Issues

- Protect the Delta
- Manage and maintain the availability and quality of water

In San Joaquin County, we are committed to ensuring all of our citizens are a priority. That's why each of our employees is dedicated to providing quality service to its residents.

*That's just one of the reasons why
Greatness Grows Here!*

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Meet your Board of Supervisors



DISTRICT 1

MIGUEL VILLAPUDUA
VICE-CHAIR



DISTRICT 2

KATHERINE M.
MILLER



DISTRICT 3

TOM PATTI



DISTRICT 4

CHUCK WINN
CHAIR



DISTRICT 5

BOB ELLIOTT

Contact Your Supervisor (209) 468-3113

About San Joaquin County



With its proximity to the Bay Area, and a transportation network that includes interstate freeways, rail, and a deep water port to handle intermodal shipping — as well as an airport that can accommodate extended operation cargo planes — **San Joaquin County** is poised for economic growth and business expansion. Add to that an existing workforce, commuting options to and from the Bay Area, affordable housing, and a high quality of life and it's easy to see that San Joaquin County is an ideal area to *live, work, and thrive!*

Key Figures

OUR CITIES	POPULATION	MEDIAN INCOME	MEDIAN PROPERTY VALUE	AGE DISTRIBUTION
Escalon, Lathrop, Lodi, Manteca, Ripon, Stockton and Tracy	726,106 15th largest County in California	\$53,274	\$278,400	0-19 31.6% 20-54 46.9% 55-64 10.5% 65 & over 11.0%

Economic Development

San Joaquin's economic development initiatives are raising the quality of life for local residents

The fastest growing industries in San Joaquin County have been Transportation and Logistics, most visibly represented by Amazon fulfillment centers, where advantages of a multi-modal transportation hub and strategic location are most evident. Since initiating cargo service from the Stockton Metropolitan Airport, Amazon has grown its presence to **200** onsite employees and three to four aircraft per day, serving three Amazon Prime fulfillment centers in the area.

In addition to its role as a logistics hub for cargo transport, the Airport is also a low-cost alternative for commercial and private passenger aircraft. Allegiant Air serves the region with limited commercial passenger service to Las Vegas, San Diego, and Phoenix. Atlantic Aviation also provides full-service, fixed-base operations for private aircraft.

Manufacturing has seen growth and diversification beyond the traditional food processing industry to include auto part production for Tesla, medical devices, and winery expansions. Healthcare and service industries have seen significant employment growth to serve the growing population.

San Joaquin County is home to farm communities with expansive winegrape vineyards, and walnut, almond, and cherry orchards. In 2016, the agricultural value exceeded **\$2.3 billion** and our agricultural products were exported to **90 countries worldwide**. A diverse crop mix provides a stable economic base and enhances regional quality of life.

Summer Youth Employment and Training

Nearly **900** CalWORKs eligible youth age 14-21 participated in the Summer Youth and Employment Training Program where they gained meaningful work experience to develop the skills, attitude, and commitment necessary to succeed in the workplace. In the summer of 2016-2017, participating youth worked a total of **162,383** hours and earned **\$1.7 million**.



The County led the State with a **3.9%** employment growth rate and a regional low unemployment rate of **7.8%**



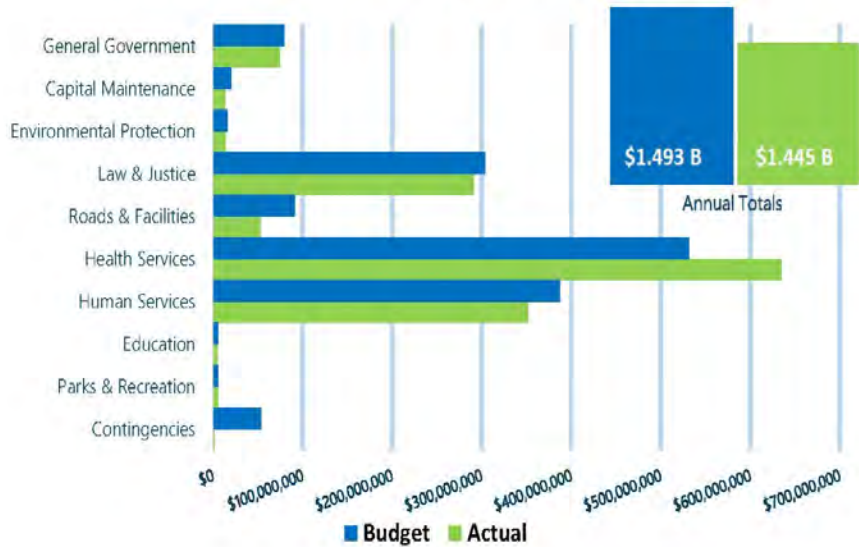
Fiscal Responsibility

A structurally balanced budget goes well beyond a balanced budget...

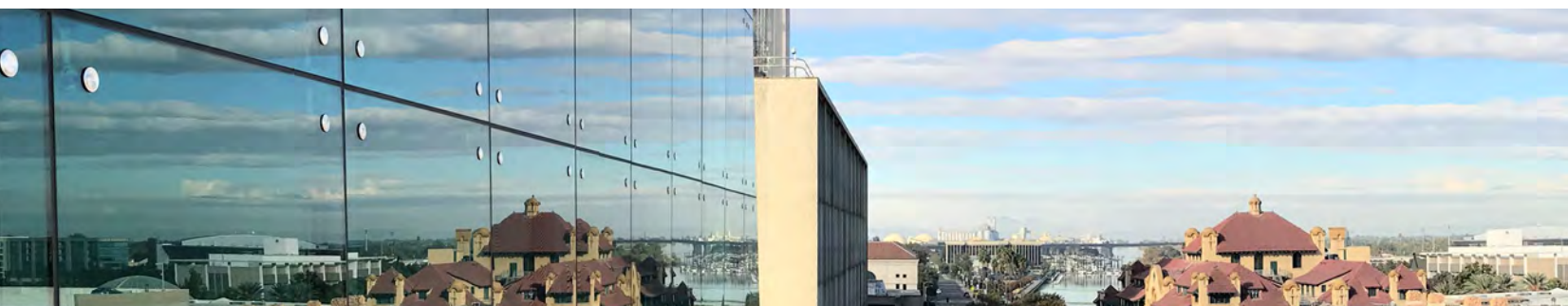
It means financial sustainability for multiple years into the future where recurring revenues equal recurring operational costs. In June 2016, the Board of Supervisors approved a structurally balanced \$1.49 billion budget for fiscal year (FY) 2016-2017.

This budget also included investments in local resources that address new mandates and the Board's strategic priorities, as well as a Reserve for Contingencies increase of \$25.6 million. It also set aside \$7.8 million in the Unfunded Pension Liability Reserve to address paying down the County's \$1.4 billion unfunded pension liability at an accelerated rate.

FY 2016-2017 Spending Plan



Moody's Investors Services upgraded San Joaquin County's fiscal rating to "strong", reinforcing the sound financial policies the Board has put in place and the work staff has done in evaluating the County's fiscal position not just for today but for the future.'



Your Tax Dollars At Work



Where do my Property Tax Dollars go?
FY 2016-2017

Fiscal Responsibility *(continued)*

The Value of Partnerships and Grants

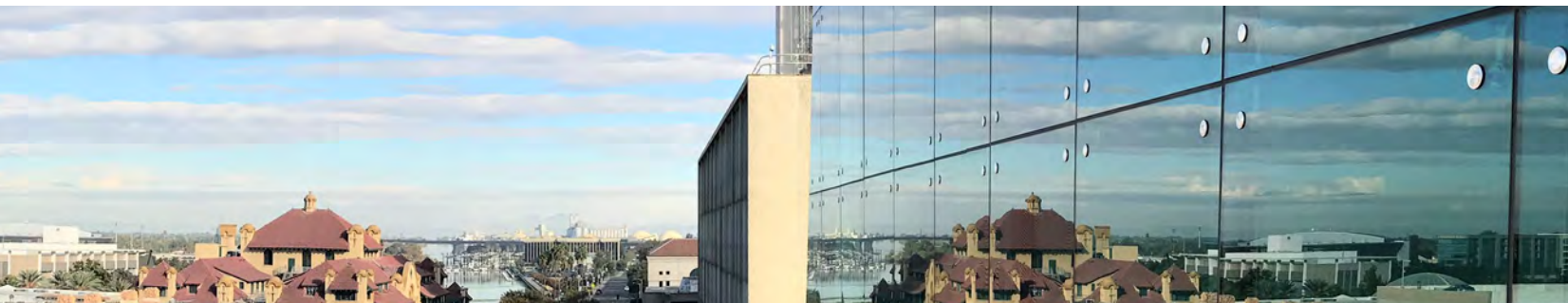
An important element of fiscal responsibility is identifying opportunities to leverage external funding sources. By securing strategic partnerships and grant funding, we have expanded programs and built infrastructure that would not have been possible otherwise.

The County was awarded **\$32.3 million** from the California Board of Corrections to build a new medium security facility to replace Honor Farm.

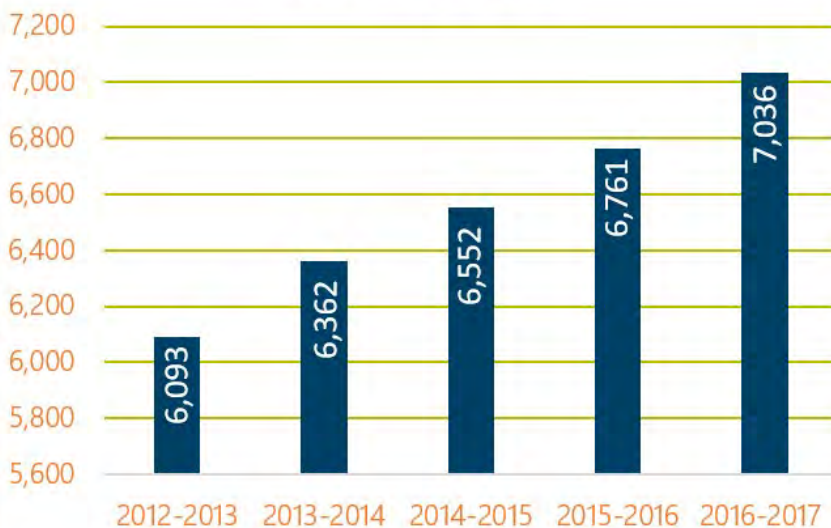
Our Health Care Services Agency received **\$17.5 million** for a Whole Person Care Pilot to coordinate physical, behavioral, and social services for the most vulnerable Medi-Cal beneficiaries.

Our Department of Public Works was awarded **\$16.3 million** in grants for engineering, flood management, and other projects.

Our Airport received **\$2.6 million** in Federal Aviation Administration (FAA) Capital grants from Discretionary FAA funds.



San Joaquin County Employees



2016-2017
EMPLOYEES
7,036

Good Governance

Good Governance in action

Good Governance is the decision-making process that is built on accountability, transparency, responsiveness, equity, effectiveness and participation which guides every action we make. Our commitment to activities and initiatives that connect local government with residents is Good Governance in action.

Here are few examples that we are proud of:

- We helped over 36,000 San Joaquin County citizens register to vote.
- Labor agreements have been negotiated with 87.8% of the County's union employees.
- A new County website was launched, drawing 2,000 visitor per day and 12,000 daily views.
- *OpenGov* was expanded to make County budget and financial data easily accessible to the public.
- The County Recorder's office installed self-serve kiosks allowing customers to complete vital records forms and fictitious business name applications electronically.
- The County General Plan 2035 included hundreds of hours of public meetings and community input, and will serve as the "blueprint" for all future land use development, preservation, and resource conservation decisions.



Supporting San Joaquin County residents

Making San Joaquin County a great place to work for over 7,000 employees translates to great public service. **SJC Engage:** *an employee engagement program*, works with partners to enhance employee development and improve organizational outcomes.

The Board established the **Homelessness Task Force** and its **Coordinated Strategic Priority Report**, which provides strategies to reduce and prevent homelessness by addressing issues like public safety, health, mental health, jobs and housing.

Child Support Services held its first Annual Block Party with over 20 community agencies and County departments providing family activities and resource materials to more than 200 guests. By adding Spanish language services, identified case collection has increased by more than 15%.

Public Works continues to adopt alternative and renewable fuels into fleet operations. Over 600,000 gallons of renewable diesel was used in place of petroleum diesel, removing nearly 7 million pounds of carbon dioxide, 4,500 pounds of nitrogen oxides, 3,600 pounds of carbon monoxide, 2,000 pounds of hydrocarbons, and 900 pounds of particulate matter from our environment.

Foothill Landfill Gas to Energy Project burns methane from the landfill to produce 31,000-megawatt hours of clean energy which is then purchased by the City of Palo Alto, and is enough energy to power over 2,000 homes for a year.

Behavioral Health Services used grant funding to open an expanded Crisis Stabilization Unit and provides 23-Hour of outpatient treatment for residents experiencing a mental health crisis. This is an alternative to psychiatric hospitalization. The four new adult beds in the Crisis Stabilization Unit brings the total unit capacity to 16.

Three more **Mobile Crisis Support Teams** were added, bringing the total to four teams that provide daily mental health assistance by responding to calls from law enforcement, emergency departments, and first responders. These teams decrease hospitalizations and incarcerations by providing help to those who do not seek help through traditional services.

Good Governance *(continued)*

Public Health Services worked with community partners to develop a Countywide Community Health Improvement Plan. The Stockton public health clinic was converted to a full-service primary care center, providing health services to medically underserved people of all ages.

Health Care Services was awarded \$17.5 million to conduct a five-year pilot for Whole Person Care to test ways to more effectively coordinate the physical and behavioral health, and social services needs of Medi-Cal beneficiaries who traditionally turn first to emergency departments for care, and individuals at risk for homelessness.

Senior Support Services opened two new senior congregate meal sites. By making meals accessible throughout more areas of the County, our 16 meal sites served 93,000 meals to seniors, an 8% increase over the prior year. For homebound seniors, Meals on Wheels delivered 135,000 meals.

Micke Grove Zoo Attendance was 77,718. San Joaquin County is home to over 170 animals, and is proud of its diverse animal collection representing 49 different species found on five of the world's seven continents. The County is unique and is only one of 8 California counties that maintains a zoo.



The Human Services Agency provided 120 seniors with Christmas presents during the annual Santa for a Senior Celebration.

Water

Protecting Our Water Resources

San Joaquin County is one of the most bountiful places on earth. *Our County feeds the world.* With **40%** of the Delta's agricultural land base located in San Joaquin, the future of the Delta, and its **\$2.7 billion** contribution to our economy, are intricately linked to the economic growth in our region and the State. We participate extensively in policy development regarding local water rights, water quality and quantity, governance, land use, flood management, agriculture, the economy and the environment.

Groundwater Sustainability and Partnerships

In partnership with North San Joaquin Water Conservation District and East Bay Municipal Utility District (EBMUD), the Public Works initiated the Demonstration Recharge Extraction and Management project to be located in Eastern San Joaquin County. In wet years, groundwater would be recharged and in dry years, banked water could be pumped out with a portion used locally and a portion returned to EBMUD. This type of project could help meet

sustainability mandates and improve County water supplies. essential Statewide water projects.

Protecting the Delta

San Joaquin County has devoted significant time and resources toward protecting the Delta and our world-class agricultural region. The County, in collaboration with numerous regional partners, advocate for more cost-effective, water producing alternatives to the proposed Twin Tunnels project including storage, levee improvements and better use of bond money to more swiftly build

Flood Preparedness

Public Works was also awarded a flood emergency preparedness grant to purchase a pump to reduce or eliminate flooding in neighborhoods and to provide funding for expansion and enhancements to the County's automated flood warning system. Emergency pumping operations were activated to address localized flooding and reduce flood risk in Acampo and the greater Gill Creek Watershed.

Public Safety

Sheriff's Department adds services and positions

A new sergeant and **six** new Deputy Sheriff positions were added to the successful Community Car Program, two new deputies joined the Custody Transportation Unit, and **25** new correctional officers filled new positions to meet jail staffing needs.



Our "Community Car Program" participates with county residents at events like this one where officers utilize our breast cancer awareness patrol vehicle in Lincoln Center with "kids taking a stand against breast cancer lemonade stand".

The Department's Rural Crimes Unit, known as the "Ag Unit", monitors harvest times and handled a total of **487** ag-related crime cases in 2016-2017, leading to **50** arrests and **32** citations.



In September of 2016, Ag Detectives recovered stolen almonds from Escalon valued at \$68,000.

Reentry for adults

Expanding a "Programming Passport" to all units serving high-risk clients helps Probation staff address clients' motivations and needs. Upon completion of the passport program, clients received between **50-100 hours** of cognitive behavioral counseling which is proven to lower their risk of reoffending and improving their outcomes in reentry.

Helping youth in custody build their future

Our Juvenile Detention staff facilitates evidence-based programs including Cognitive Behavioral Therapy, which helps youth develop goal-setting and problem-solving skills, Aggression Replacement Training, and Courage to Change substance abuse classes. These hands-on programs increase the chances of success for high-risk youth, setting them on a course to become productive, engaged members of our community.

Juveniles residing at Camp Peterson continue to gain skills for well-paying construction jobs. Through the County Office of Education's Youth Build Program, the youth receive training in construction technology and in the Career Tech Program. They attend a Trades Union Academy each month to learn about different trade specializations from electrical and plumbing to concrete work.

In conjunction with the County Office of Education, detained youth also attend a College and Career Fair where they meet with local colleges and businesses to learn about employment opportunities and creating a track to college.



Major, a Labrador retriever, is a resident at Juvenile Hall where he is receiving training to become a therapy dog for a disabled veteran. The on-site staff and young residents care for Major while he helps create a home-like nurturing environment.

District Attorney's outreach

Project Navigate Constructive Change was implemented to prevent youth from returning to the criminal justice system. The holistic program redirects young people age 12-23 to receive intensive mentoring and family-wide support and resources from multiple County agencies including the County Office of Education, Behavioral Health Services, WorkNet, Youth Build, Discovery ChalleNGe Academy, the Women's Center-Youth and Family Services, and the Child Abuse Prevention Council. To date, there have been **73** referrals to the program, **23** graduates and not one re-arrest of a program graduate.

County facts

- The County was rated as a **top ten County in the nation** by the Center for Digital Government for its use of technology.
- The County's Utility Assistance Program assisted **7,662** households with energy emergencies manage their energy bills.
- The Environmental Health Department responded to **232** hazardous materials spills and **153** illegal hazardous material dumping sites to protect our health, environment, and water resources.
- The District Attorney's Victim-Witness Division, provided services including counseling, crisis intervention, and attorney meetings to **12,455** clients.
- **76%** of all Probation Department clients successfully completed their term of supervision. Of the **845** defendants placed on pretrial monitoring, **92.7%** attended all their court appearances, **98.2%** were not arrested for a new offense, and **98%** did not have a court remand.
- The County placed **1,868** children in caring and supportive foster homes.
- Child Support Services worked to collect **\$60.3 million** for families in our communities in 2016-2017.
- The Port of Stockton moved more than **\$1 billion** in products to locations worldwide.
- The agricultural industry exported to **90 countries** in 2016.
- Grape production increased by **21.4%** making San Joaquin County California's largest wine grape producer.
- The County's Revolving Loan Fund Program helps companies access from **\$25k to \$1m** in loans at competitive rates.
- The County launched **6 public awareness campaigns** on drought, flood, West Nile Virus, and emergency safety.
- The County's Purchasing Department received the prestigious **Award for Excellence in Procurement** for completing over **100** formal bids to maintain fiscal controls over spending.



One of Micke Grove Zoo's Golden Lion Tamarins



Sheriff's Community Car Program "Kids Taking a Stand"



Providing meals through the County's Meals on Wheels program



Volunteers making a difference at the Coastal Clean-up Day

Useful County contact information

Adoptions/Foster Care	(209) 465-5437	Mental Health Services (24-hr)	(209) 468-8686
Ag Commissioner	(209) 953-6000	Micke Grove Zoo	(209) 331-2010
Allegiant Customer Call Center	(702) 505-8888	Parks	(209) 331-7400
CalWorks Employment Center	(209) 953-7009	Public Guardian/Conservator	(209) 468-3740
CalFresh	(209) 468-1000	Public Health	(209) 468-3400
Child Abuse Hotline	(209) 468-1333	Public Works	(209) 468-3000
Child Support Services	(866) 901-3212	S.J. Historical Society & Museum	(209) 331-2055
Code Enforcement	(209) 468-3141	Sheriff's Non-Emergency Dispatch	(209) 468-4400
Elder Abuse Reporting	(209) 468-3780	Treasurer-Tax Collector	(209) 468-2133
In-Home Supportive Services	(209) 468-1104	Veteran's Services	(209) 468-2916
Medi-Cal Enrollment	(209) 468-1000		

San Joaquin County is comprised of 25 departments and agencies that provide a full range of services to more than 700,000 residents. Encompassing an area of 1,426 square miles, including 35 square miles of water and waterways, with seven cities — *Escalon, Lathrop, Lodi, Manteca, Ripon, Stockton, and Tracy* — San Joaquin County has a long history of providing responsive public service and innovative programs while operating under sound fiscal principles. Working together, an elected Board of Supervisors and County staff strive to represent, and support and protect the individuals, families, businesses, and natural resources that make our County a great place to *live, work and play*.

For more information and resources, visit www.sjgov.org.



Office of the County Administrator

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