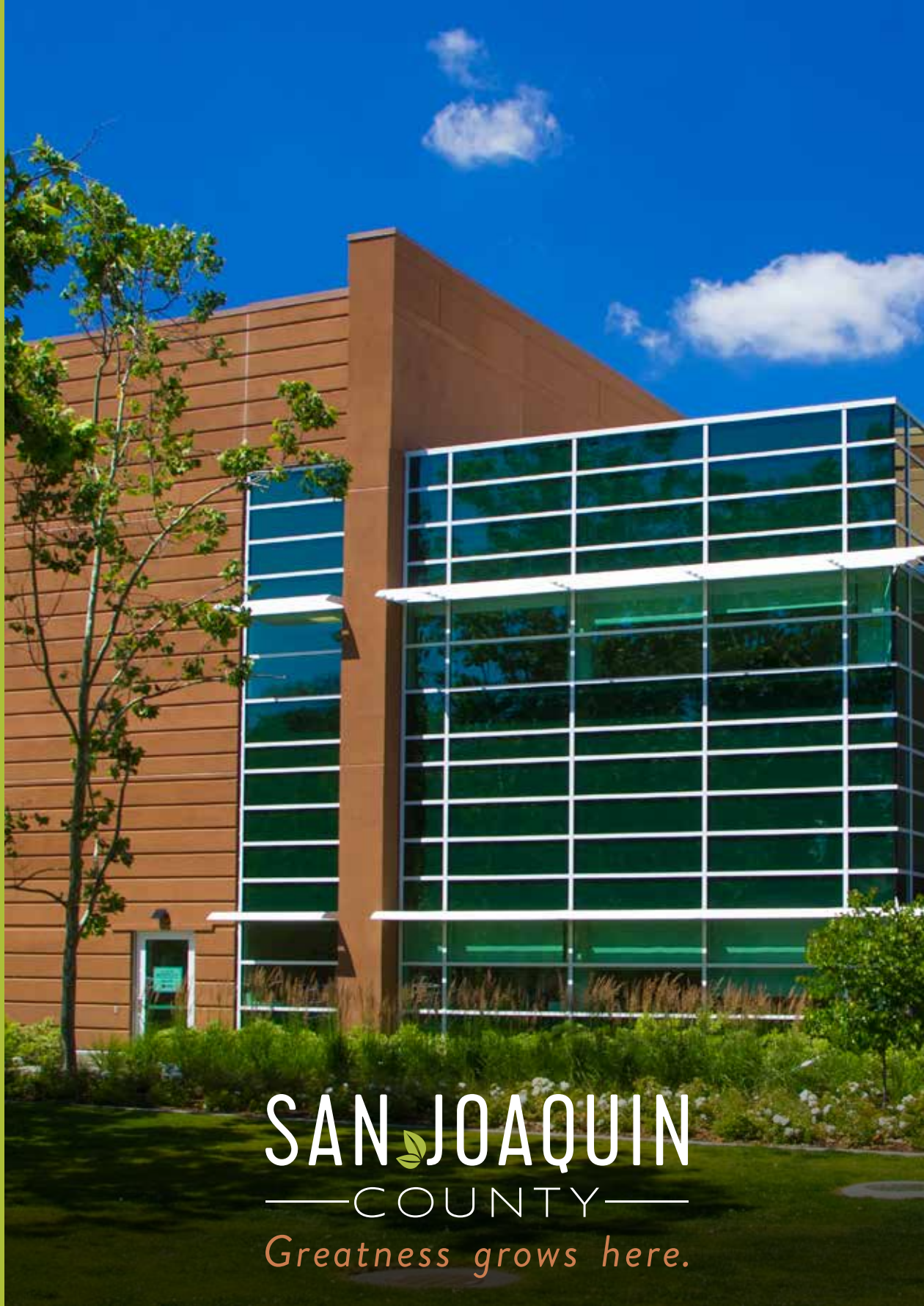


2018-2019



SAN JOAQUIN  
— COUNTY —  
*Greatness grows here.*

A YEAR IN REVIEW

## Letter from County Administrator, Monica Nino

### Dear San Joaquin County Residents:

We are pleased to present the 2018-2019 Annual Report which reflects the Board's Strategic Priorities, including: Fiscal Responsibility, Good Governance, Economic Development, Public Safety and Water.

Reflecting on the past year, we are proud of our many accomplishments and equally proud of how we have addressed challenges. Among the County's greatest and most visible achievements is the completion of San Joaquin General Hospital Replacement Project which replaced 20 medical/surgical beds and 25 Neonatal ICU beds. This \$24 million project was completed without any public debt and the state-of-the-art new wing will be open this fall.

A growing and complex challenge in San Joaquin County and in communities throughout the State is homelessness. While we cannot solve homelessness overnight, we can tackle key elements of the problem, which included:

- Working to allocate more than \$13 million in grant money to support local nonprofit agencies in assisting more than 15,000 low-income and homeless individuals and families;
- Establishing the Encampment Response Team (ERT) which is a multi-agency effort including representatives from eleven County departments to address homeless encampments and improve and maintain public health, safety and welfare for occupants of homeless encampments and community residents.
- Conducting an extensive Point-In-Time Count in January 2019 with 401 volunteers from 91 different organizations, the most participants ever, to ensure an accurate count of the homeless population throughout the county.

Steve Jobs, the late co-founder of Apple said, "If you are working on something that you really care about, you don't have to be pushed. The vision pulls you." This sentiment reflects how we approach the management of San Joaquin County. We strive for clear understanding of the present, we respect our past, and we are pulled forward by a vision for the future. We know that anything worth working for presents challenges, and because we care deeply about our communities, our resources, and our employees, we will go the extra mile to provide creative solutions and to serve one another.

Sincerely,



*Monica Nino*

**Monica Nino**  
County Administrator

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COVER PHOTO: San Joaquin General Hospital completed its Acute Care Patient Wing which will provide Neonatal ICU beds for newborns who need intensive medical attention and private rooms for medical/surgical patients. Photo provided by Captivating Photos, LLC: [www.captivatingphotos.net](http://www.captivatingphotos.net).

## MEET YOUR BOARD OF SUPERVISORS



DISTRICT 1

Miguel Villapudua



DISTRICT 2

Katherine M. Miller



DISTRICT 3

Tom Patti



DISTRICT 4

Chuck Winn



DISTRICT 5

Bob Elliott



## ABOUT SAN JOAQUIN COUNTY

San Joaquin County is composed of 25 departments and agencies that provide a full range of services to more than 752,600 residents. Encompassing an area of 1,426 square miles, including 35 square miles of water and waterways, with seven cities – Escalon, Lathrop, Lodi, Manteca, Ripon, Stockton, and Tracy – San Joaquin County has a long history of providing responsive public service and innovative programs while operating under sound fiscal principles. Working together, an elected Board of Supervisors and County staff strive to represent, and support and protect the individuals, families, businesses, and natural resources that make our County a great place to live, work and play. For more information and resources, visit [www.sjgov.org](http://www.sjgov.org).

## KEY FIGURES

### OUR CITIES

ESCALON	Pop. 7,587
LATHROP	23,284
LODI	66,995
MANTECA	81,592
RIPON	15,896
STOCKTON	311,178
TRACY	91,812

**752,660**

15TH  
LARGEST  
COUNTY IN  
CALIFORNIA

POPULATION

### MEDIAN INCOME

**\$57,813**

**\$380,000**

MEDIAN  
PROPERTY VALUE

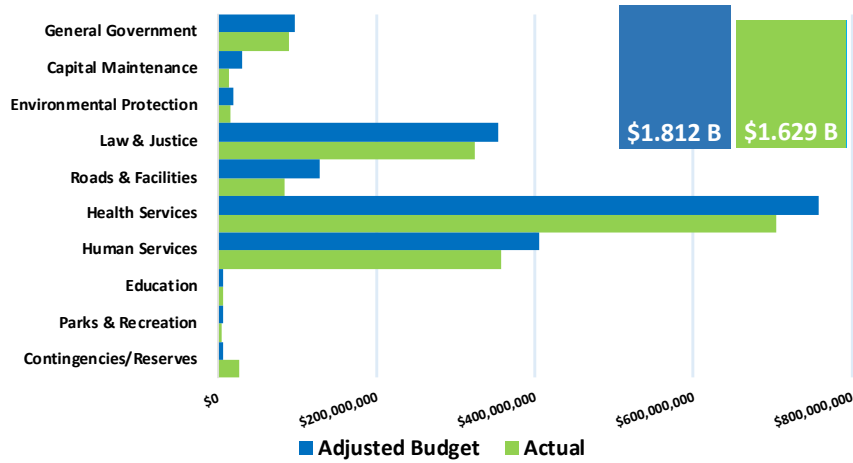
### HOMELESS POINT-IN-TIME COUNT

ESCALON	4
LATHROP	14
LODI	139
MANTECA	218
RIPON	7
STOCKTON	921
TRACY	155
Unincorporated County	100



# FISCAL RESPONSIBILITY

## 2018-2019 County Spending Plan



## Structurally Balanced Budget

In June 2018, the Board of Supervisors approved a \$1.78 billion-dollar budget which supported the Board's strategic priorities. At year-end the final adjusted budget was \$1.812 billion. This included maintaining reserves in the event of an economic downturn with the goal of having the Reserve for Contingency at 5% by 2020-2021. The Board approved adding nearly \$5.8 million to reserves bringing the Reserve for Contingency to \$87.4 million, or 5% of the budget.

## Fiscal Accountability

Each San Joaquin County Department is accountable for producing a balanced budget and seeking ways to leverage resources. Some examples include:

- The Department of Child Support Services received \$3.1 million in the State budget which will allow them to hire additional staff and achieve parity with other local child support agencies across the state. This new funding will allow the Department to enhance and increase the level of services it provides to the children and families of San Joaquin County.
- The County Board of Supervisors invested an additional \$4 million for unfunded pension liability reserve as well as investing another \$5.8 million in the reserve for contingencies.
- The Purchasing Department spent \$145.3 million or 55 percent of total dollars locally, an increase of \$24 million since 2017-2018.
- Information Systems Division completed several major initiatives including partnering with the Auditor, the County Administrator's Office and County Departments to deliver expanded Financial System capabilities and improved business processes including commitment control for San Joaquin General Hospital.

## County Budget Innovation

- The Treasurer-Tax Collector redesigned the property tax bills to be more user-friendly for customers.
- The Agricultural Commissioner began using credit cards for transactions to ensure timely payment and better customer service.
- The Department of Child Support Services instituted same day court orders to speed up the process for child support payments.
- The Sheriff purchased 175 body worn cameras to provide more transparency to the public.
- San Joaquin County began utilizing a new cloud-based budgeting system.
- The County began providing employees access to benefits, paycheck and other employee information through mobile devices.
- A data analytics tool was implemented to collate, analyze and provide analysis on a variety of areas including workforce utilization, homelessness, and other data needs.
- Mobile computing devices by County law and justice departments, electronic tablets by Community Development staff in the field.



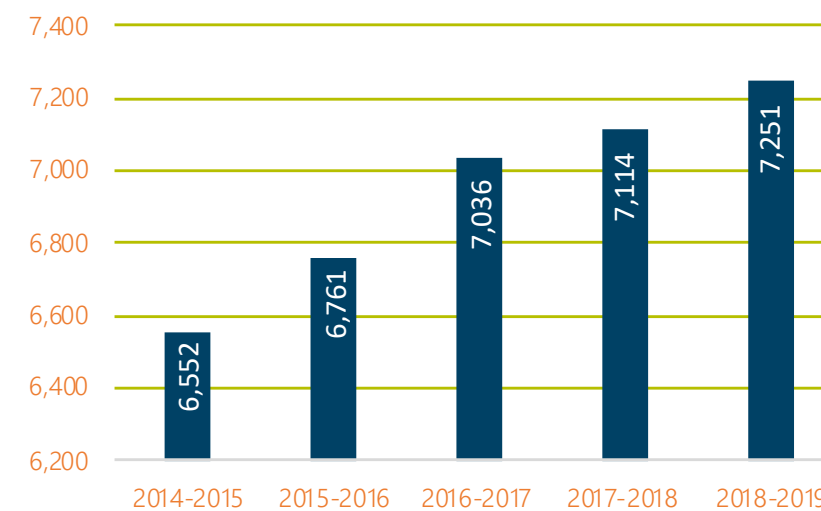
## YOUR TAX DOLLARS AT WORK

Where do my Property Tax Dollars go?

FY 2018-2019

19¢ County  
10¢ Cities  
54¢ School Districts  
8¢ Successor Agencies (formerly RDA's)  
9¢ Special Districts

## San Joaquin County Employees



2018-2019 EMPLOYEES

7,251



## GOOD GOVERNANCE

Good Governance is what links local government with its residents. In San Joaquin County, every decision we make is intended to strengthen that link through accountability, transparency, responsiveness, equity, effectiveness and participation. These are just a few examples of good governance in action during 2018-2019:

- The **Human Services Agency** expanded senior congregate meals from 17 sites to 19 sites with the addition of services to Van Buskirk and Stribley Community Centers in Stockton. Countywide, senior congregate provided more than 88,000 meals. The Meals on Wheels Program provided nearly 117,000 meals to homebound seniors and the Food for You Program distributed 2,123,720 pounds of food to nearly 34,000 eligible households.
- To assist low-income households, the **Home Energy Assistance Program** helped more than 6,500 families and individuals experiencing energy-related emergencies with the payment of utility bills, and through the Weatherization Program provided residents with energy conservation measures by weatherizing 366 homes in the community.



Human Services Meals on Wheels

- The **San Joaquin Continuum of Care**, in collaboration with San Joaquin County as the Collaborative Applicant, funded five projects totaling nearly \$6.8 million under the State Homeless Emergency Aid Program. These funds will be used locally to create approximately 70 new permanent supportive housing, transitional housing, emergency shelter and/or respite care beds.
- The Board of Supervisors adopted a policy to **end homelessness for veterans** by 2025.
- The Board of Supervisors committed 4.57 acres of land and an additional \$1 million in funds to support the **Victory Gardens project** which will create approximately 50 new units of permanent supportive housing specifically for homeless Veterans and their families.
- The Board of Supervisors adopted the following three-year Board strategic priorities covering fiscal years 2019-2020 through 2021-2022 developed at the January 30, 2019 Board Strategic Planning Session: **Fiscal Responsibility, Good Governance, Economic Development, Public Safety and Water.**

- With the goal of strengthening communities, the **Retired and Senior Volunteer Program (RSVP)** trained and matched senior volunteers with a variety of public agency and non-profit opportunities to serve, with volunteers logging 26,210 hours of community service time.
- **Behavioral Health Services** implemented a new delivery system that allowed it to receive Medi-Cal funding for residential treatment programs. These programs serve over 700 individuals annually.
- **Emergency Medical Services** implemented a system of care tailored to patients who have experienced a stroke, including the designation of all seven acute care hospitals within the County as "primary stroke centers" to focus on rapid identification, treatment, and transfer to comprehensive stroke centers outside the County, if necessary.
- The County approved permits for the construction of a mixed-use **Town Hall development project in Mountain House** including an Administration Building, Town Hall, and Library.



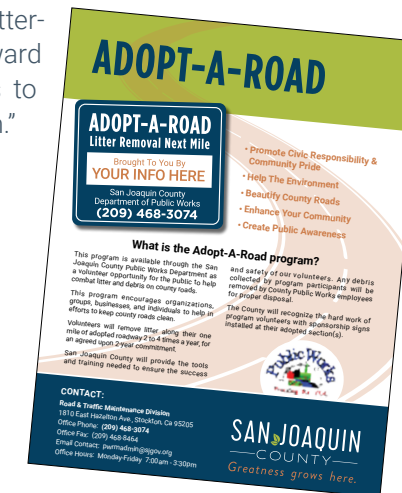
New Mountain House Town Hall Building



Encampment Response Team Cleanup (Before and After)



- The **Code Enforcement Division of the Community Development Department** held five free Community Cleanup Events, disposing of 45 dumpsters of debris and 1,217 tires.
- The **Neighborhood Preservation Division** received and distributed \$6 million in grants for homeless prevention and services and helped St. Mary's Dining Room serve over 1,000 low-income and homeless individuals by providing food, clothing, and medical and dental services and the Gospel Center Rescue Mission provide emergency and transitional shelter for over 500 individuals and families.
- The **Department of Child Support Services** collaborated with the Court Commissioner and WorkNet to help clients access employment services and avoid Contempt action. This holistic approach helps individuals address barrier to complying with court orders and unemployed and underemployed child support client also participated.
- The **Department of Public Works** launched the County's Adopt-A-Road Program which encourages community groups, businesses and individuals to help keep county roads litter-free and work toward countywide efforts to "Clean San Joaquin."



- The **Agricultural Commissioner's Office** conducted three AgVenture Field days to educate third grade students about Specialty Crops grown in the County. Nearly 10,000 third grade students attended events in Manteca, Stockton and Lodi along with 1,530 teachers and chaperones. Over 1,200 volunteers made these events possible.



AgVenture Field Day

## ECONOMIC DEVELOPMENT

San Joaquin County offers employees, businesses, and prospective employers quality jobs, numerous business incentives and economic development opportunities which allow the County to continue its smart growth, progress and innovation.

- Attracting and retaining businesses was the focus of many **Employment and Economic Development Department (EEDD) programs** including the Business Retention and Layoff Aversion which contacted over 800 businesses to help them retain workers and/or expand their workforce in San Joaquin County.
- The County's **\$2.6 billion in agricultural commodities** were exported to 99 countries.
- Stockton Metropolitan Airport reached an agreement with United Airlines, operated by Sky West to begin **twice-daily non-stop service to Los Angeles International Airport (LAX)** beginning August 2019.
- **Stockton Metropolitan Airport completed approximately \$12.5 million worth of projects** including rehabilitation of the general aviation ramp, terminal apron expansion, taxiway B extension and replacement of the parking system.
- The **EEDD was awarded a \$3 million Regional Prison to Employment (P2E) Grant** by the State of California and has been designated as fiscal agent for the Central Valley Workforce Development Boards. The P2E program helps train individuals to re-enter the labor market with support systems to improve their chances of success.
- The **County Economic Development Association was awarded nearly \$200,000** to support job training to full-time, private sector employees. The award will assist San Joaquin employers in strengthening their competitive edge by developing a highly trained and productive workforce.
- **The Stockton Lincoln Street WorkNet Center was recognized as the number one Comprehensive One-Stop Center** for Workforce Development under America's Job Centers of California.



Stockton Metropolitan Airport Welcomes United Airlines



iHub San Joaquin H20 Hackathon



World Renowned \$2.6 Billion Agricultural Region

## WATER

A myriad of activities conducted by various San Joaquin County departments contribute to protecting our vibrant waterways and precious water resources, including:

- After years of advocacy both by the San Joaquin County Board of Supervisors and the Delta County Coalition, the Twin Tunnels proposal was officially terminated by Governor Newsom in May 2019. Instead, his administration is beginning a new process on a single tunnel project.
- The Department of Public Works routinely maintains waterways, including vegetation removal, weed abatement and rodent control, erosion repair and monitoring and removing illegal dumping and homeless encampments. Maintenance of many miles of levees, drains, flap gates, and channels was successful, with zero catastrophic failures throughout the County during the winter storms.
- Woodward Ferry Ramps were the only access from Bacon Island Road to Woodward Island for farmers, emergency responders, utility providers, and recreational and service vehicles. The Department of Public Works is improving access by constructing the Woodward Island Bridge to span across the river, which will be completed by winter 2019.
- With nearly \$500,000 in State emergency response grant funds, the Department of Public Works has performed video inspections of more than 300 pipes within local levees to ensure that they are structurally sound. As a result, future repairs are planned to reduce the risk of levee deterioration.
- San Joaquin County hosted its 19th Annual Coastal Cleanup Day on September 15 providing a hands-on opportunity for over 600 employees to volunteer at 16 sites, clearing 23,000 lbs. of trash and debris from 33 miles of waterways within the County.



Woodward Island Bridge Construction (Photo by Bridgeway Civil Constructors, Inc.)



Home to the Sacramento-San Joaquin Delta, the largest estuary on the west coast of the Americas

## PUBLIC SAFETY

- **Restorative Justice** – The District Attorney’s Office (DA) was awarded \$5 million in State funds to support a Restorative Justice pilot program. This funding is intended for case workers and counselors to guide victims and offenders in their engagement, and to support offenders with services as they complete the restorative justice program.
- **Smart Prosecution** – The DA’s Office worked with law enforcement, justice system partners and community and faith-based organizations and used available resources and technology to deliver justice to victims and reduce homicides in Stockton by 41% and violent shootings by 30%.
- **Diversion Program** – The DA’s Office utilized a nationally recognized model for restorative justice and diverted 46 offenders under the age of 25 out of the criminal justice system, creating opportunities for employment and education, and achieving just a 2% recidivism rate for program participants.
- The Board of Supervisors hired a new **Medical Examiner** to oversee the newly created Office of the Medical Examiner in June 2019. This Office is responsible for executing the duties of the Coroner with regard to determining cause and manner of death.
- The San Joaquin County Sheriff’s Office started an **Unmanned Aerial Vehicle or drone program** which provides in-field responders with situational awareness and low-light/thermal optics to help deputies apprehend fleeing suspects, locate missing persons, and examine critical infrastructure.



District Attorney’s National Crime Victims Awareness Week Event

- **The Sheriff’s Office Custody Division increased programs and resources for the inmate population**, including programs to address mental health needs; facilitate connections with local community-based organizations, Child Protective Services, and the Human Services Agency; and provide employment and training support.
- **The Probation Department’s Juvenile Detention Center updated its kitchen** into a full-preparatory kitchen for the facility which prepares and provides meals to all youth housed in the facility and the Camp. The updates to the kitchen will serve to begin a vocational education program in food preparation, safe food handling, and culinary foundations for Center youth to prepare them for careers in the community.
- **The Probation Department conducted 6,917 Risk Assessments** through the Pre-Trial Services program and an average of 4,850 clients monitored that allows the Department to determine which individuals pose a significant threat to the community and which can benefit from pretrial monitoring.
- **Criminal Record Clearance and Reduction** – Since passage of Propositions 47 and 64, the District Attorney’s Office along with the Public Defender’s Office and the Superior Court assisted over 30,000 members of the community in reducing or dismissing prior felonies related to substance abuse and theft-related offenses. This program has restored families and saved the County an estimated \$1 million.



Sheriff’s Office Drone Program

## COUNTY FACTS

- **97,200 acres** of wine grapes
- **250** San Joaquin County residents gained employment through **WorkNet Job Fairs**
- **176 miles of roadway** were resurfaced through the Chip Seal Program
- **233 Development/Planning applications** environmentally reviewed and processed
- **3,889 patients** were seen in the Trauma Unit at San Joaquin General Hospital
- **367 bridges** maintained
- **4,736 building permits** issued
- **2,223 business licenses** issued
- **53 capital improvement projects** worth \$4.9 million completed
- **7,500 measuring devices** inspected
- **6,952 victims** in the victim/witness program served
- **200,952 passengers** traveled through the **Stockton Metropolitan Airport**
- **1.5 tons of trash** removed through new Adopt-A-Road program
- **1,000 tons of levee-fortifying rock** and materials stockpiled
- **\$1.5 million in benefits** for victims of crime in San Joaquin County secured
- **\$62.2 million in child support** collections



Homelessness Point in Time Count



Stockton Metropolitan Airport



ZooLights at Micke Grove Zoo

### SJC CONTACT INFORMATION

Adoptions / Foster Care	(209) 465-5437	Medi-Cal Enrollment	(209) 468-1000
Agricultural Commissioner	(209) 953-6000	Mental Health (24hr)	(209) 468-8686
Allegiant Customer Call Center	(702) 505-8808	Micke Grove Zoo	(209) 331-2010
Assessor	(209) 468-2630	Parks & Recreation	(209) 331-7400
CalWORKS Employment Center	(209) 953-7009	Public Assessment Information	(209) 468-2630
CalFresh	(209) 468-1000	Public Guardian / Conservator	(209) 468-3740
CalWORKs Employment Center	(209) 953-7000	Public Health	(209) 468-3411
Child Abuse Hotline	(209) 468-1333	Public Works	(209) 468-3000
Child Support Services	(866) 901-3212	Recycling	(209) 468-3066
Code Enforcement	(209) 468-3141	San Joaquin General Hospital (24hr)	(209) 468-6000
Elder Abuse Reporting	(209) 468-3780	SJ Historical Society & Museum	(209) 331-2055
Encampments / Complaints	(209) 468-3141	Sheriff’s Non-Emergency Dispatch	(209) 468-4400
Illegal Dumping	(209) 468-3074	Treasurer-Tax Collector	(209) 468-2133
In-Home Support Services	(209) 468-1104	Veteran’s Services	(209) 468-2916



*Oak Grove Regional Park is featured on the new "Clean San Joaquin" brochure which encourages residents to participate in Countywide cleanup programs*



## Office of the County Administrator

44 N. San Joaquin Street, Suite 640 • Stockton, CA 95202

(209) 468-3203

[www.sjgov.org](http://www.sjgov.org)