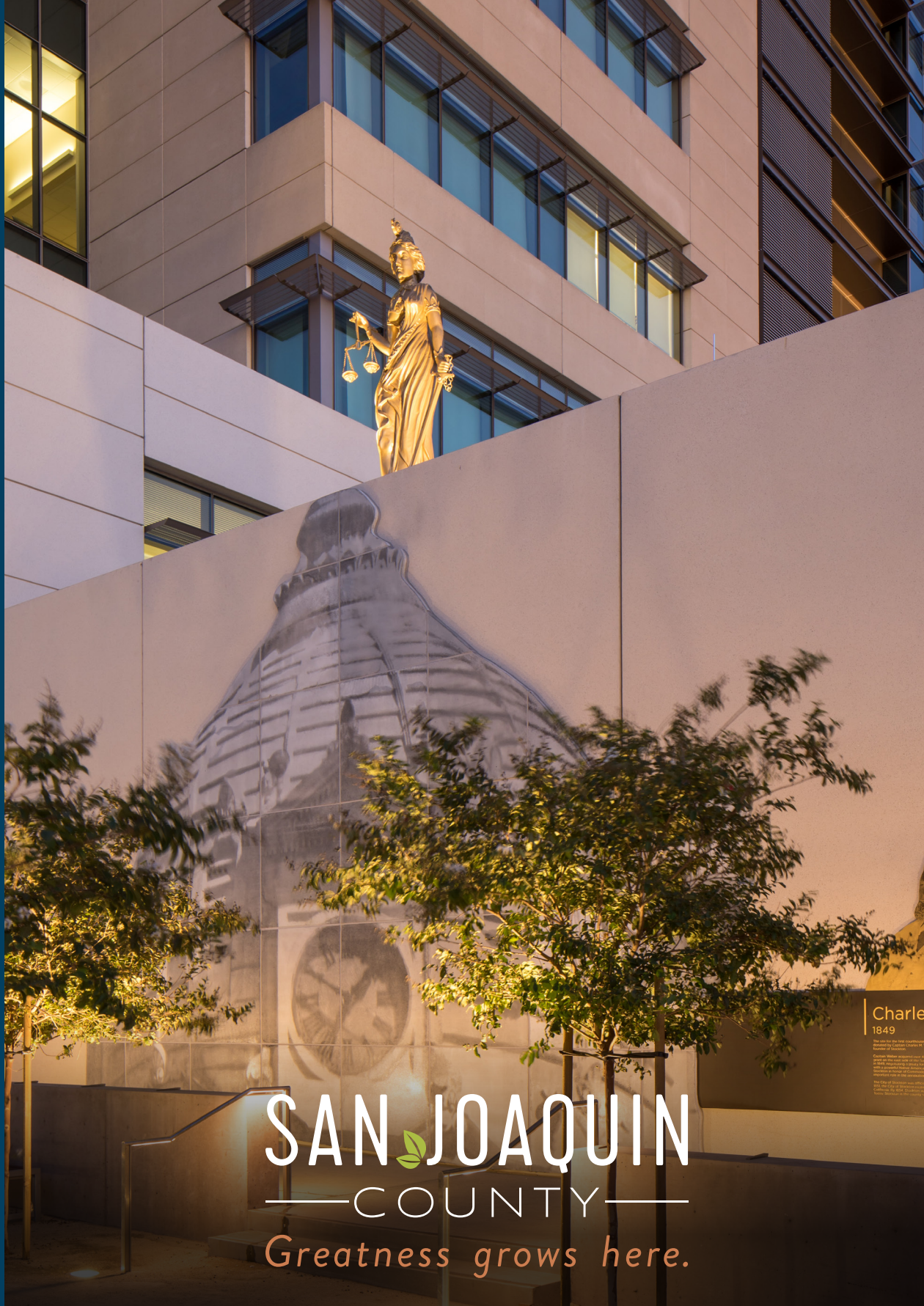


2017-2018



SAN JOAQUIN
— COUNTY —

Greatness grows here.

A YEAR IN REVIEW

Letter from the Chairman & County Administrator

Dear San Joaquin County Residents:

On behalf of the San Joaquin County Board of Supervisors and staff, we are pleased to present the 2017-2018 San Joaquin County Annual Report: A Year in Review. It is our job to ensure that the functions of county government are delivered with transparency and accountability, and that they contribute to making San Joaquin County a great place to call home. We are proud of the work we have done to make San Joaquin County more responsive, innovative, safe and prosperous for residents of the County and for the businesses that serve them.

The following pages highlight some of the programs, services and practices that reflect our Strategic Priorities: Good Governance, Fiscal Responsibility, Economic Development, Public Safety and Criminal Justice, and Water Issues.

We are committed to providing exceptional service to all San Joaquin County residents, businesses and industries, and to providing responsible stewardship to the natural resources on which our legacy is built. We look forward to another outstanding year.

Sincerely,



Robert U. Elliott

Bob Elliott
Chairman



Monica Nino

Monica Nino
County Administrator

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COVER PHOTO: The new downtown Stockton Courthouse is located on East Weber Avenue in the historic Hunter Square Plaza. The new \$308.4 million, 13-story facility opened to the public in July 2017 and houses 30 courtrooms in 310,443 square feet of space, consolidating court operations from the current courthouse and annex into one modern facility. With all court services under one roof, the new courthouse is now a one-stop location for County residents who can also enjoy views of the downtown Stockton skyline.

Many thanks to photographer, Sean Airhart, and NBBJ Architects for use of this image as well as VisitStockton.org for many of the photos used throughout the report.

MEET YOUR BOARD OF SUPERVISORS



DISTRICT 1

Miguel Villapudua



DISTRICT 2

Katherine M. Miller



DISTRICT 3

Tom Patti



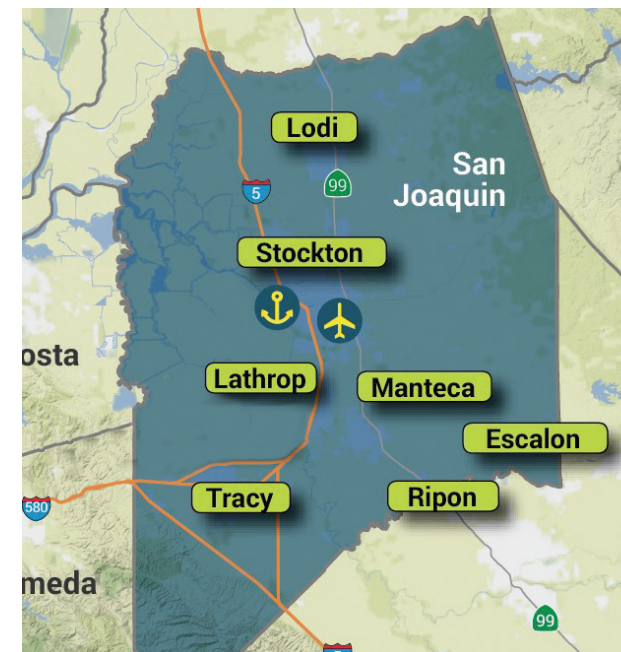
DISTRICT 4

Chuck Winn



DISTRICT 5

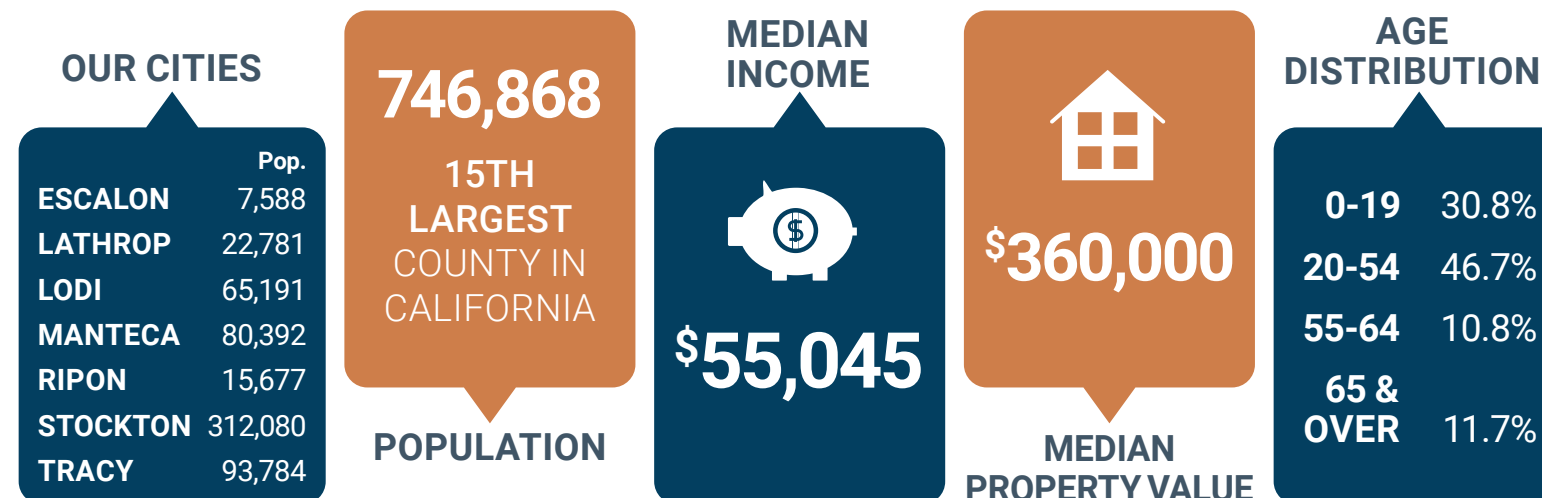
Bob Elliott



ABOUT SAN JOAQUIN COUNTY

San Joaquin County is composed of 25 departments and agencies that provide a full range of services to more than 700,000 residents. Encompassing an area of 1,426 square miles, including 35 square miles of water and waterways, with seven cities – Escalon, Lathrop, Lodi, Manteca, Ripon, Stockton, and Tracy – San Joaquin County has a long history of providing responsive public service and innovative programs while operating under sound fiscal principles. Working together, an elected Board of Supervisors and County staff strive to represent, and support and protect the individuals, families, businesses, and natural resources that make our County a great place to live, work and play. For more information and resources, visit www.sjgov.org.

KEY FIGURES



GOOD GOVERNANCE

Good Governance is what links local government with its residents. In San Joaquin County, every decision we make is intended to strengthen that link through accountability, transparency, responsiveness, equity, effectiveness and participation. These are just a few examples of good governance in action during 2017-2018:

- The Assessor, Auditor-Controller and Treasurer-Tax Collector developed a **coordinated property tax system** to streamline and simplify the property tax process and better serve taxpayers.
- The Human Services Agency and the Probation Department launched the **Innovative Care for Adolescent Needs (ICan)** application. ICan helps connect foster youth with families, placement providers, probation officers, social workers, and San Joaquin County Behavioral Health and Office of Education by integrating data. ICan also assists probation officers and social workers in finding the best match for youth and their new resource families.
- San Joaquin General Hospital was verified as a **Level III Trauma Center** by the American College of Surgeons and provides prompt assessment, resuscitation, surgery, intensive care and stabilization of about 3,600 traumatically injured patients annually.



Second Annual Block Party

- The Department of Child Support Services hosted its second **Annual Block Party** where more than 300 guests visited with over 30 community agencies and County departments. Free backpacks were distributed to 120 children and families enjoyed fun activities and received materials and information about County services including mentorship programs, heat and water safety, cold and flu prevention, healthy eating for kids and adults and how to get a library card.
- The Environmental Health Department hosted **free regulatory compliance classes** for hazardous waste, hazardous materials, underground storage tanks, spill prevention and agricultural environmental management. Five hundred individuals from over 150 area companies and agencies attended.
- Environmental Health also conducted over 11,350 inspections and more than 2,300 plan checks and consultations to **promote safe and wholesome food and water**.
- The Board of Supervisors approved a 10-year lease with an option to renew for five additional one-year terms with **Ready to Work** for the use of vacant Honor Farm space for transitional housing. The nonprofit offers education, jobs skills training, substance abuse counseling, mental health treatment, case management and interim housing to homeless clients seeking a path to employment and stable housing.



ICAN in Action

- The Information Systems Division developed and launched a new **Disaster Recovery Site** to allow for rapid response and reinstatement of the County's most critical systems in case of disaster or other adverse impact on the County's primary data center.
- San Joaquin General Hospital (SJGH), in partnership with the Information Systems Division and Purchasing Division, installed a new software system to fully integrate clinical and financial systems at SJGH. The new **Cerner/PeopleSoft System** streamlines SJGH's clinical operations, supports the analyses of outcomes and clinical activities and has greatly improved the automated tools supporting SJGH's financial and administrative processes.



Lower Sacramento Road Widening Project

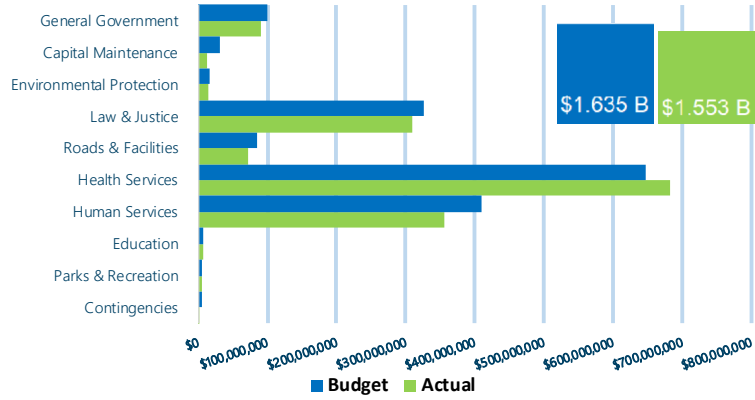
- The Department of Public Works completed nearly **30 projects, totaling \$28 million**. The work covered over 220 miles of the County's 1,660 miles of roadway. Construction of six projects tapped into new SB1 road repair funds, delivering \$4.7 million in State funding to help maintain County roads.
- Public Works' new **Sharps and Medications Collections Program** collected 8,000 pounds of medical sharps and nearly 4,000 pounds of medications at eight convenient locations throughout the County.
- Public Health Services programs address the increased risk of exposure and spreading of hepatitis A among the homeless, and screens for tuberculosis and syphilis, which serve to protect the entire community. The program has provided **services to 170 homeless individuals** with the goal to reach 350 by October 2018.
- Public Health Services also created a Countywide **opioid safety coalition** to connect healthcare providers and the public regarding safe prescribing practices, safe use, storage, and disposal of prescription medications to reduce opioid-related addiction, overdoses and death. A two-year program was also launched to distribute doses of Naloxone at no cost. The life-saving drug is in the form of a nasal spray and can be easily administered by close friends or family members of those who are at high risk of opioid overdose. Over 400 Naloxone kits have been distributed including to those individuals leaving custody and to basic life support first responder agencies.
- The Human Services Agency in coordination with Human Resources provided college students interested in public service careers hands-on experience through their **College Internship Program**. At least 35 students were introduced to a wide range of career opportunities and understanding of the roles and services of County government. Internships ranged from social work duties in Children's Services, to providing support for the First 5 San Joaquin TEETH program, to assisting in case management for Aging and Community Services.
- Human Resources' new employee engagement platform, **SJC Engage**, helped County employees save more than \$155,000 through an employee discount program, "Perks at Work" and received training, wellness resources, and opportunities to engage with the community.
- The Community Development Department deployed **Emergency Solutions Grants** totaling more than \$200,000 to 10 non-profit organizations to assist families experiencing a housing crisis or homelessness in finding permanent housing and regaining stability.
- Nearly 20 San Joaquin wineries started using the County's **Online Winery Event Calendar**, developed to provide a resource for the public to identify and learn about local winery events. Interested community members can now submit their email addresses to be notified of approved winery events and fireworks displays.

These opioid safety programs strengthen the County's position for securing future State and Federal funding to address the growing opioid crisis and its impacts in the County.



FISCAL RESPONSIBILITY

2017-2018 County Spending Plan



Structurally Balanced Budget

In June 2017, the Board of Supervisors approved a \$1.62 billion-dollar budget which supported the Board's strategic priorities. This included maintaining reserves in the event of an economic downturn with the goal of having the Reserve for Contingency at 5% by 2020-2021. The Board approved adding nearly \$12 million to reserves in addition to the existing \$63.2 million bringing the Reserve for Contingency to \$75.2 million, or 4.65% of the budget.

Financial Controls: Audit on Fees

In 2016, the San Joaquin County Board of Supervisors asked the Auditor-Controller to conduct an audit of fee calculations and revenue for County Departments. A comprehensive audit process evaluated fee structures from Countywide Departments to ensure that user fees charged reflected the actual cost of the fee.

Credit Rating Enhancements

San Joaquin County saved \$26.8 million and a shortened debt payment maturity date by five years through a Board authorized refinancing of Certificates of Participation (COPs). This included:

- Refinancing construction of the County Administration Building Project.
- Refinancing of outstanding COPs for the Jail and Sheriff Operations Center Project.
- Refinancing of the Human Services Facility Project.

Public Works refinanced \$7.75 million in bond and loan debt resulting in an average annual savings to local ratepayers of \$160,000 and a present value savings of nearly \$1 million over the life of the newly issued bonds.

S&P Global Ratings raised San Joaquin County's long-term credit rating from an "A-" to an "A," based on Solid Waste improving and maintaining its debt to service ratio and displaying a stable and liquid five-year cash projection.

As a result of the County's strong economic environment, including a growing tax base and falling unemployment, and along with its strong financial management, budgetary performance and available fund balance of 20% of operating expenses, S&P Global Ratings raised its underlying credit rating to A+ for the Series 2017 Administration Building Certificates of Participation.



YOUR TAX DOLLARS AT WORK

Where do my Property Tax Dollars go?

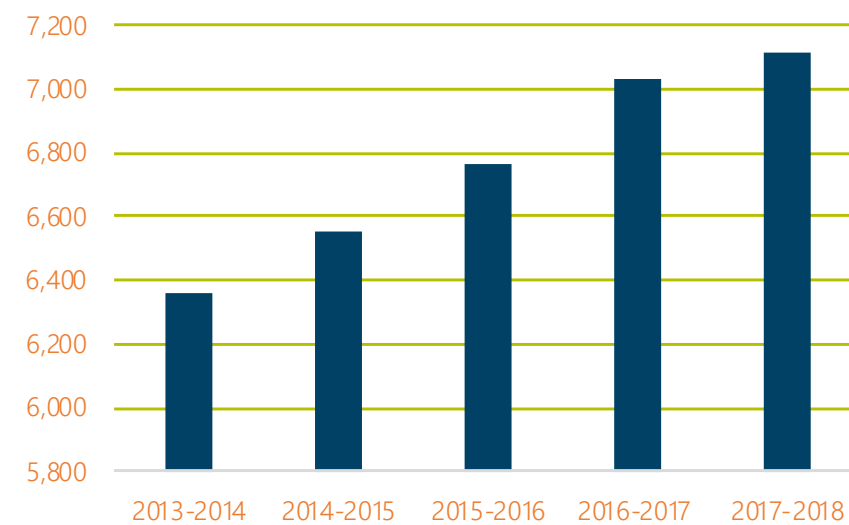
Schools
53.93%

County
18.65%

Districts
17.67%

Cities
9.75%

San Joaquin County Employees



2017-2018
EMPLOYEES
7,036



ECONOMIC DEVELOPMENT

San Joaquin County offers employees, businesses, and prospective employers quality jobs, numerous business incentives and economic development opportunities which allow the County to continue its smart growth, progress and innovation.



San Joaquin County General Hospital Clinical Lab (Photo: IDA Structural Engineers)



Stockton Metropolitan Airport Air Cargo Services



Lodi's World-Class Wine Region

THE EMPLOYMENT GROWTH RATE GREW BY **2.9%**

UNEMPLOYMENT FELL TO **6.4%**

OUR TALENTED WORKFORCE EXCEEDS **317,500**

WE ARE HOME TO **22,200** VALUED BUSINESSES

WE ARE CALIFORNIA'S LARGEST WINE GRAPE PRODUCER SPANNING **98,100** ACRES

OUR **\$2.5** BILLION IN AGRICULTURAL COMMODITIES ARE EXPORTED TO 92 COUNTRIES

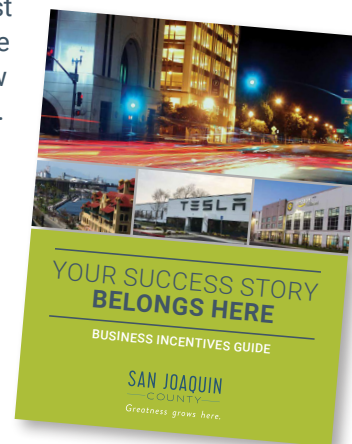
WE ARE A NORTHERN CALIFORNIA LEADER IN INDUSTRIAL CONSTRUCTION WITH **7.1** MILLION S.F. OF INDUSTRIAL SPACE CURRENTLY UNDER NEW CONSTRUCTION

AMAZON EMPLOYS OVER **5,000** PEOPLE IN THREE FULFILLMENT CENTERS THROUGHOUT THE COUNTY

STOCKTON METRO AIRPORT SERVED **80,000** PASSENGERS AND HANDLED MORE THAN **40,000** TONS OF AIR CARGO

AMAZON'S AIR CARGO SERVICES, PRIME AIR, FLY **4 daily** FLIGHTS TO NATIONAL DESTINATIONS FROM STOCKTON

- San Joaquin County Business Incentives Guide**
 With the message, "Your Success Story Begins Here," the San Joaquin County Economic Development Department created its first Business Incentives Guide to aid in attracting new businesses to the region. The guide serves as an introduction to the incentives available to businesses and companies seeking to establish or expand in San Joaquin County.



- The San Joaquin County Economic Development Department (EEDD) was awarded a Summer Training and Employment Program for Students (STEPS) Grant for students with disabilities. Through this program, 70 students will receive paid work experience and pre-employment training through the WorkNet Centers, improving their likelihood of becoming independent adults.
- EEDD was able to **serve 979 individuals laid off** from several major food processing plants and other businesses as they transition back to the labor market through a Governor's Additional Assistance Grant totaling nearly \$1 million.

WATER

San Joaquin County's diverse water resources support the needs of nearly 750,000 residents, 22,000 businesses and a \$2.5 billion agricultural industry including 3,580 farms which cover over 518,000 acres and grow more than 250 commodities that are exported to 92 countries worldwide. Our treasured Delta, which encompasses about one-third of the County's total land, sustains an abundance of wildlife, natural beauty and commercial and recreational opportunities.

San Joaquin County has devoted significant time and resources to protecting the Delta and our vital water resources. Multiple departments like Public Works, Environmental Health, Office of Emergency Services, County Counsel and the County Administrator's Office participate extensively in programs, services and policy development to address water quality and quantity, governance, land use, flood management, agriculture, local water rights, community benefits, the economy and the environment. In addition, we also maintain strong partnerships with the Delta Counties Coalition and regional stakeholders to advocate for cost-effective, water producing alternatives to the Twin Tunnels project.



South San Joaquin Irrigation District, Division 9 Pond

San Joaquin County Water Highlights

The Department of Public Works participated in a number of water-improvement efforts including the following:

- Hosted the 18th Annual Coastal Cleanup Day providing a hands-on opportunity to exhibit environmental stewardship of our local waterways. 898 volunteers at 15 sites that cleared 22,232 pounds of trash and debris from waterways within the County.
- Led a multi-agency team to plan and implement improvements to achieve 200-year flood protection for the Mossdale Tract area, which will significantly reduce flood risk for approximately 46,000 residents in the area.
- Performed vegetation removal, weed control, rodent control, patrol road maintenance, minor erosion repair, structure maintenance, and illegal dumping/homeless camp removal for over 215 miles of project levees and over 100 miles of project channels and received acceptable ratings on all State and Federal inspections.

18th Annual Coastal Cleanup Day



COUNTY GRANTS EXPAND AND ENHANCE WATER RELATED SERVICES:

- Over \$7.5 million grants for engineering, flood management, solid waste, water resources, flood mapping, fleet services and public education.
- Two State grants totaling \$2.5 million to assist in the preparation of Groundwater Sustainability Plans for the Tracy and Eastern San Joaquin Sub-basins.
- Two State emergency response grants totaling approximately \$435k for activities to improve flood response capability, including expanding and enhancing the County's automated electronic flood warning system, stockpiling emergency flood fight materials, and various flood response planning and training activities.
- State grant for approximately \$430k to video-inspect pipes penetrating levees on the Calaveras River, Mormon Slough, and Bear Creek Systems in order to determine if repairs are necessary to reduce the risk of levee failures.

PUBLIC SAFETY

- Created as part of Juvenile Hall's Behavior Management System, **The Dream Center** offers leadership skills training, career development, higher education and skilled trades planning, and fun. It is a positive environment rewarding youth in Juvenile Hall who display positive behavior. Youth can create art, play games and sports, garden, read, write and listen to music in the company of peers who are striving to make positive choices and change in their lives.



Probation Department's First Narcotics Canine, Justice

- The Probation Department created **Family Focused Intervention Team (FFIT)** in 2017 to provide case management services to parents who are on probation, in cases where risk factors exist for their children. Program participants include families that experience homelessness or suffer mental illness and/or substance abuse. FFIT also provides case management services to U.S. Veteran clients with children who are participating in Veteran's Court.
- The Probation Department welcomed **"Justice," its first narcotics canine**, and after four months of training, Justice began assisting officers and local law enforcement with narcotics detection.
- Helping our Neighbors in their time of need.** When disaster struck in the nearby counties of Napa and Sonoma, San Joaquin County Emergency Services Agency provided ambulance resources from San Joaquin along with four neighboring Counties. Together they filled three strike team requests for 15 ambulances and three leaders to assist in moving patients from multiple medical facilities threatened by the fires. As part of the effort, over 128 evacuated veterans were transported back to the Veterans Home in Yountville.



Camp Peterson Greenhouse



The Dream Center



San Joaquin County emergency crews helped safely return Yountville Veterans Home residents after wildfires

COUNTY FACTS

- 39 languages spoken** in San Joaquin County
- Home to **31,316 veterans**
- 9 regional parks, 12 community parks, 3 open spaces, a Zoo, a Nature Center, golf course, 129 rental facilities, 68 campsites, 21 boat slips, and 17 sports fields totaling 997 acres**
- Micke Grove Zoo: **92,000 visitors**
- 4,893 building permit applications, **4,794 permits issued**
- 95% of County Employees** under labor contract
- Sheriff's Communication Division: **334,609 calls, 53,989 emergencies**
- Correctional Health Services **Peer-to-Peer Project** trained four diverse inmate peer counselors to provide conflict resolution among their peers and resolved 26 incidents of aggression
- Public Works was awarded **17 grants totaling \$7.8 million**
- Diverted 20,000 tons** (approximately the weight of 32,000 elephants!) of organic materials and other recyclables from the landfill
- Office of Emergency Services participated in **8 Emergency Preparedness and Flood Safety Fairs**
- Environmental Health Department gave 39 hazardous material compliance trainings with **500 individuals from over 150 area companies and local agencies**
- Child Support Services (DCSS): **34,731 families** provided paternity and support service, **\$61,092,372 child support payments collected**
- The Probation Department offered **1,634 evidence-based classes** to adults which foster positive behavior while reducing recidivism
- 84,622 meals through the senior congregate meal program** at 17 locations throughout the County
- The Meals on Wheels Program **provided nearly 118,296 meals** to homebound seniors throughout the County
- The Home Energy Assistance Program (HEAP) **assisted 6,811 low-income households** experiencing energy-related emergencies with the payment of their utility bills
- The Weatherization Program, designed to provide low-income residents with energy conservation measures, **weatherized 364 homes in the community**



Micke Grove Zoo Snow Leopard



Sheriff's Department Forensics Testing



Weights and Measures Department tests and certifies 286 vehicle and 6 railroad scales annually

SJC CONTACT INFORMATION

Adoptions / Foster Care	(209) 465-5437	Mental Health (24hr)	(209) 468-8686
Ag Commissioner	(209) 953-6000	Micke Grove Zoo	(209) 331-2010
Allegiant Customer Call Center	(702) 505-8808	Parks & Recreation	(209) 331-7400
CalWORKS Employment Center	(209) 953-7009	Public Guardian / Conservator	(209) 468-3740
CalFresh	(209) 468-1000	Public Health	(209) 468-3400
Child Abuse Hotline	(209) 468-1333	Public Works	(209) 468-3000
Child Support Services	(866) 901-3212	SJ Historical Society & Museum	(209) 331-2055
Code Enforcement	(209) 468-3141	Sheriff's Non-Emergency Dispatch	(209) 468-4400
Elder Abuse Reporting	(209) 468-3780	Treasurer-Tax Collector	(209) 468-2133
In-Home Support Services	(209) 468-1104	Veteran's Services	(209) 468-2916
Medi-Cal Enrollment	(209) 468-1000		





Making San Joaquin County safer, law enforcement removed 3,278 pounds of illegal fireworks and reported 89 contacts and citations during the 2017 July 4th holiday.

The public art sculpture, "Anchored", at Dean DeCarli Square, was created by regional artists Steve Petruska and Diana Pumpelly Bates. Taking inspiration from the area's history, the artists describe the piece as "emblematic of change – reflecting the dynamic nature of how influences come and go, how histories begin and end and overlap."

Many thanks to photographer, Keeri Sun, a 2018 Lincoln High School graduate and current San Joaquin Delta College student for providing this photo: sunmitphotography.wixsite.com/keeri



Office of the County Administrator

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